

# Project Update – Crows Nest Station

November 2024

Sydney Metro is Australia's biggest public transport project.

Services started in May 2019 in the city's North West with a train every four minutes in the peak. On 19 August 2024, services began on the new section of the M1 Line, including 15.5 kilometres of metro rail extending from the existing Metro North West at Chatswood, under the harbour and through the Sydney CBD and onto Sydenham. Commuters can now catch metro services every four minutes in the peak from new stations at Crows Nest, Victoria Cross, Barangaroo, Martin Place, Gadigal and Waterloo, and new metro platforms at Central.

While all city stations are now open, commuters will notice hoarding and minor ongoing work in the precinct areas at most new stations. This work largely involves improvements to roads, footpaths and traffic intersections.

## Remaining work activities

The major precinct and over-station development works at Crows Nest are now complete. Some final completion and rectification work will continue into November on Clarke, Hume and Oxley streets. This includes adjustments to kerbs, gutters and drainage and a final modification to the north-west pedestrian crossing at the Oxley Street intersection. **This work will be staged to ensure that one of the two east-to-west/ west-to-east crossings remains open at all times.**

The Clarke Street and Hume Street work is expected to occur during standard construction hours (**7am to 6pm Monday to Friday and 8am to 6pm on Saturday**) and may be noisy at times.

At the Oxley Street intersection, the work, will need to be carried out at night from **7pm to 5am** the following morning. This is planned for **Sunday 3, Monday 4, Wednesday 6 and Thursday 7 November with contingency Sunday 10, Monday 11, Wednesday 13 and Thursday 14 November.**

A W Edwards has a 12-month defect and liability period, during which time additional rectification works may be required. While most of these works are expected to occur during the day, some activities may need to take place at night. A W Edwards will continue to provide seven days' notice ahead of any impactful works.

## What to expect

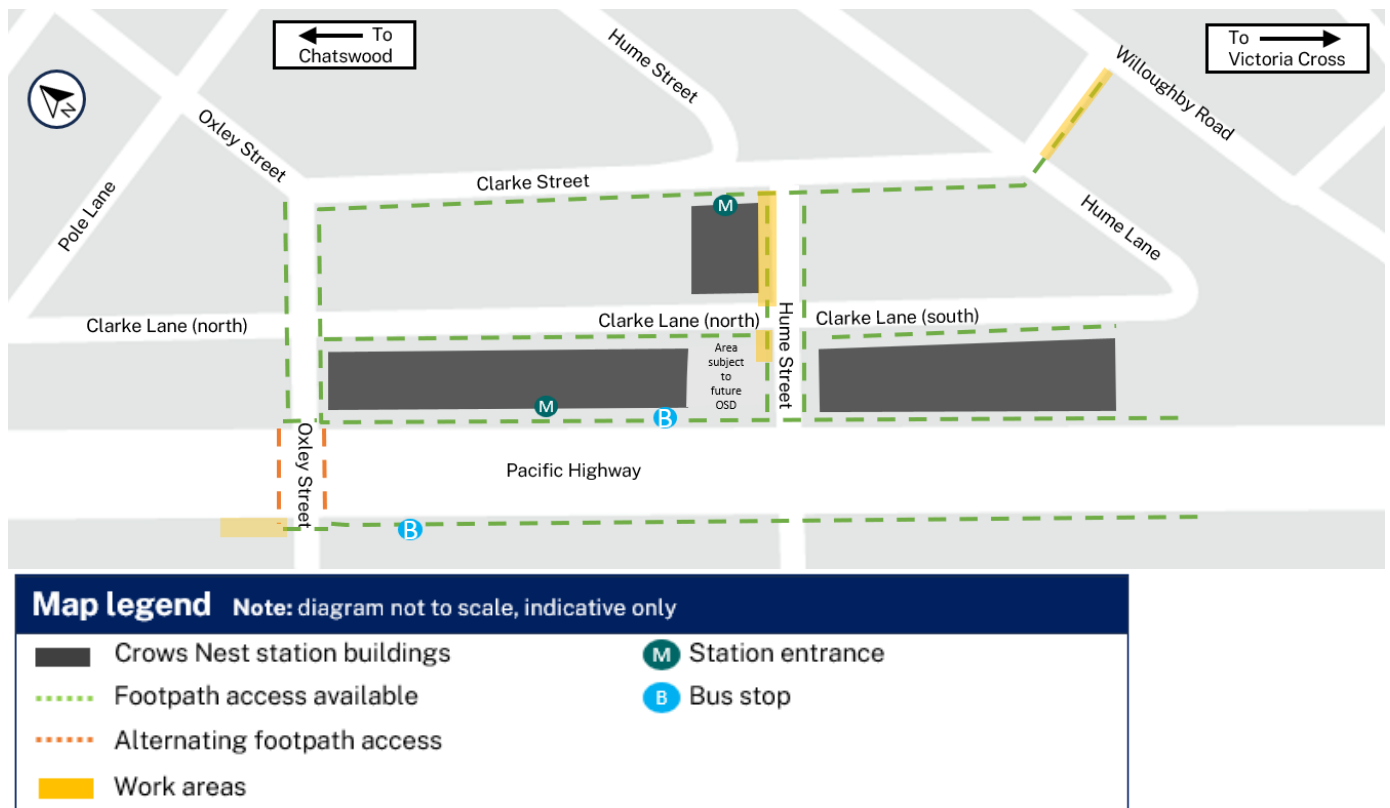
**Some of this work will be noisy** as it will involve cutting and digging sections of the road and footpath. Mitigation measures will be in place to reduce noise including stopping certain high-noise activities, such as saw cutting and hammering at **12 midnight** when working at night, and between **12pm to 2pm** during the day. High-noise activities will also not occur between **7am and 8am**.

Works may continue past 12 midnight and occur between 7am to 8am and 12 to 2pm, but these will be lower impact activities, such as concrete pouring, trenching with an excavator, road compacting, and the use of a vacuum truck.

Access for pedestrians, cyclists, and motorists will be managed through signage and traffic control. Detours and temporary parking restrictions may be necessary, and advance notice of these changes will be provided.

**Please note:** non-intrusive works may occur during respite periods and outside standard construction hours without prior notice.

## Work area and access map



## Contact us

Thank you for your ongoing cooperation and understanding while we complete this essential work.

A W Edwards have handed over the station buildings to operator MTS. Should you have any operational questions or issues please use the feedback form at [transportnsw.info/contact-us/feedback/metro-feedback](https://transportnsw.info/contact-us/feedback/metro-feedback)

Over-station development contractor Thirdi have commenced works within the station's retail spaces. **This work is not related to Sydney Metro.** For further information about this work please contact 9409 7200.

If you have any questions about remaining minor completion and rectification work activities in November, please contact us via the methods below.

- ☎ **1800 171 386** Community information line open 24 hours
- ✉ [crowsnestmetrostation@transport.nsw.gov.au](mailto:crowsnestmetrostation@transport.nsw.gov.au)
- 📄 Sydney Metro City & Southwest, PO Box K659, Haymarket NSW 1240
- 🗣 If you need an interpreter, contact TIS National on **131 450** and ask them to call **1800 171 386**.