

Project Update – Crows Nest Station

October 2024

Sydney Metro is Australia's biggest public transport project.

Services started in May 2019 in the city's North West with a train every four minutes in the peak. On 19 August 2024, services began on the new section of the M1 Line, including 15.5 kilometres of metro rail extending from the existing Metro North West at Chatswood, under the harbour and through the Sydney CBD and onto Sydenham. Commuters can now catch metro services every four minutes in the peak from new stations at Crows Nest, Victoria Cross, Barangaroo, Martin Place, Gadigal and Waterloo, and new metro platforms at Central.

While all city stations are now open, commuters will notice hoarding and minor ongoing work in the precinct areas at most new stations. This work largely involves improvements to roads, footpaths and traffic intersections.

Remaining work activities

All major precinct and over-station development works at Crows Nest are now complete. There will be completion and rectification work ongoing in October on all streets surrounding the three station buildings (Pacific Highway, Hume, Clarke and Oxley streets and Clarke Lane (north and south). This includes adjustments to items such as kerbs, gutters, drainage, electrical pits, footpaths and roads.

This will also include further adjustments to pedestrian crossings along the Pacific Highway at both the Hume and Oxley Street intersections. **This work will be staged to ensure that one of the two east-to-west/ west-to-east crossings is open at each intersection.**

Most of these remaining works are expected to be carried out during standard construction hours (**7am to 6pm Monday to Friday and 8am to 6pm on Saturday**) and may be noisy at times.

Additional night work may be required along Pacific Highway and a small section of Clarke Street, subject to road authority and council instructions. Should this be needed, work will continue to occur on Sunday, Monday, Wednesday and Thursday evenings between **6pm and 5am the following morning**. Further detail will be provided to affected residents and businesses ahead of any night work commencing.

What to expect

Some of this work will be noisy as it will involve cutting and digging sections of the road and footpath.

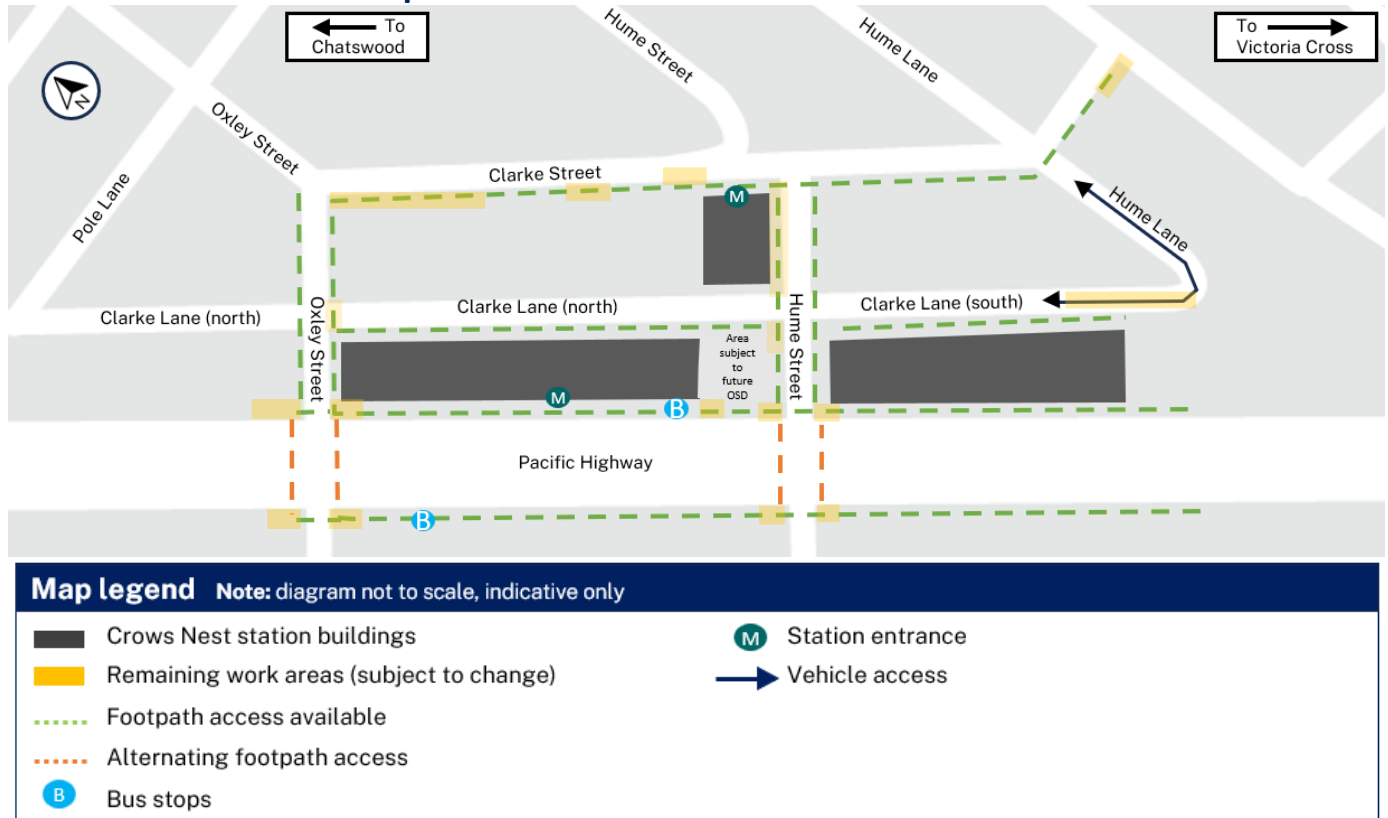
Mitigation measures will be in place to reduce noise impacts including stopping certain high-noise activities, such as saw cutting and hammering at **12 midnight** when working at night, and **12pm to 2pm** when working during the day. High-noise activities will also not occur between **7am and 8am**.

Works may continue past 12 midnight, and occur between 7am to 8am and 12 to 2pm, however these will be of a lesser impact. These may include concrete pours, trenching with an excavator, road compacting and use of a vacuum truck.

Access for pedestrians, cyclists and motorists will be managed via signage and traffic control. Detours and temporary parking removal may be needed. We will provide advance notice of these changes.

Please note: works that are non-intrusive can occur within respite periods and outside our standard construction hours and without notice.

Work area and access map







Contact us

Thank you for your ongoing cooperation and understanding while we complete this essential work.

A W Edwards have handed over the station buildings to operator MTS. Should you have any operational questions or issues please use the feedback form at transportnsw.info/contact-us/feedback/metro-feedback

Over-station development contractor Thirdi have commenced works within the station's retail spaces. **This work is not related to Sydney Metro.** For further information about this work please contact 9409 7200.

If you have any questions about remaining minor completion and rectification work activities in October, please contact us via the methods below.

-  **1800 171 386** Community information line open 24 hours
-  crowsnestmetrostation@transport.nsw.gov.au
-  Sydney Metro City & Southwest, PO Box K659, Haymarket NSW 1240
-  If you need an interpreter, contact TIS National on **131 450** and ask them to call **1800 171**