



Transport
for NSW

Temporary Transport Management Plan

Sydenham to Bankstown Line end-year shutdown
December 2021 / January 2022

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Date:	November 2021
Version:	1
Reference:	
Division:	Customer Journey Planning
Review date:	23 November 2021

1 Executive Summary

The Sydney Metro City & Southwest will upgrade all 10 stations between Sydenham and Bankstown to meet current accessibility standards before converting the T3 Bankstown Line to Metro operations. This upgrade will include a variety of construction activities that require the temporary closure of part or all the rail line.

Stations between Central and Regents Park, along the T3 Bankstown Line, will temporarily close between 26 December and 28 December 2021 while the T4 Illawarra line will not operate between Sydenham and Central.

Between 29 December 2021 and 9 January 2022, the Sydney Trains T3 Bankstown Line will not operate between Sydenham and Regents Park stations due to Sydney Metro upgrade work, while the T4 Illawarra Line will be in operation.

The shutdown is needed to allow construction to take place on Sydney Metro, which will extend from Sydney's North West, under Sydney Harbour through new underground city stations to Bankstown.

During this period, frequent bus services will replace trains between the closed stations.

A Temporary Transport Plan has been successfully delivered across holiday periods in 2019, 2020 and mid-2021. Shutdowns of the T3 Bankstown Line are strategically planned to reduce the impact on customers by taking place during school holiday periods when demand across the network is typically at least 15% lower than during school term. This planned shutdown is consistent with the ROAM data analysis graph indicative in figure 4, page 10.

2 Transport Plan

2.1 Planned Rail Shutdown

To enable work to take place between 26 December 2021 and 9 January 2022, the T3 Bankstown Line will be closed.

Between 26 and 28 December 2021, the T4 Illawarra Line will be closed between Sydenham and Central, whilst the T3 Bankstown Line will be closed between Central and Regents Park.

Between 29 December 2021 and 9 January 2022, stations between Sydenham and Regents Park will be closed on the T3 Bankstown line. The T4 Illawarra line will be in operation.

During the closure Regents Park, Sydenham and Central stations will remain open as interchange stations between train and replacement bus services. Trains will continue to operate west of Birrong Station and along the City Circle line.

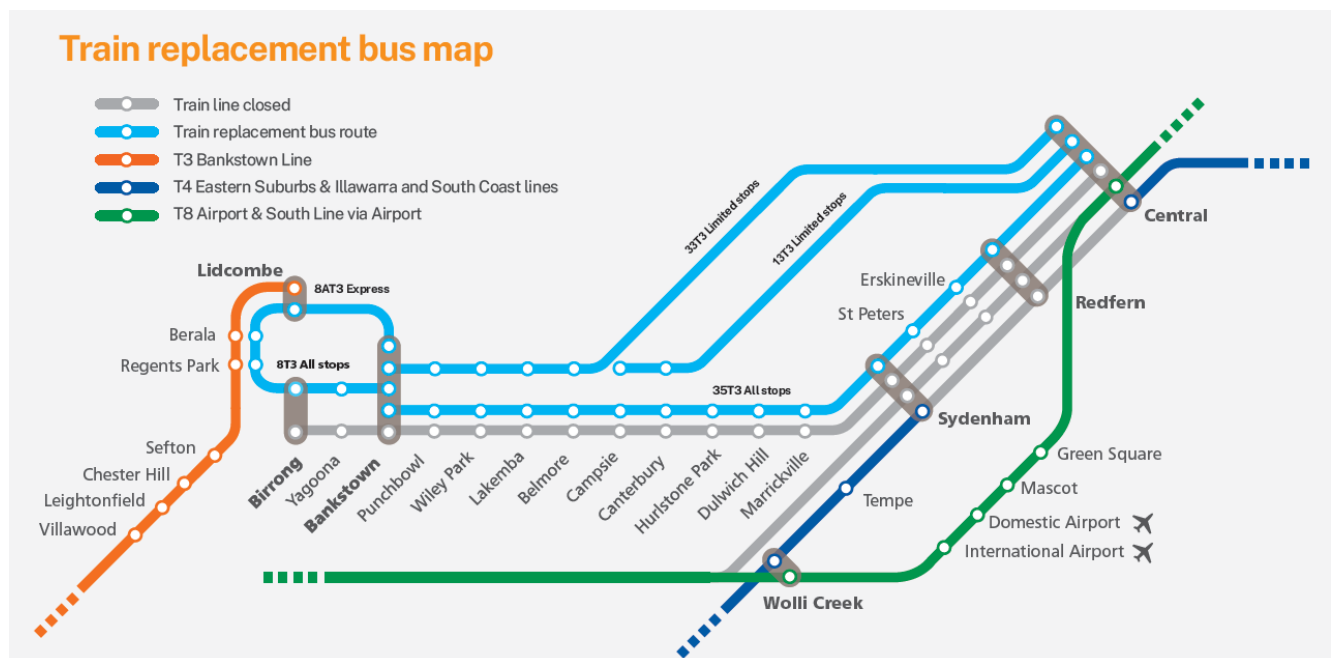


Figure 1: Replacement and alternative services – Sun 26 to Tue 28 December 2022: TfNSW

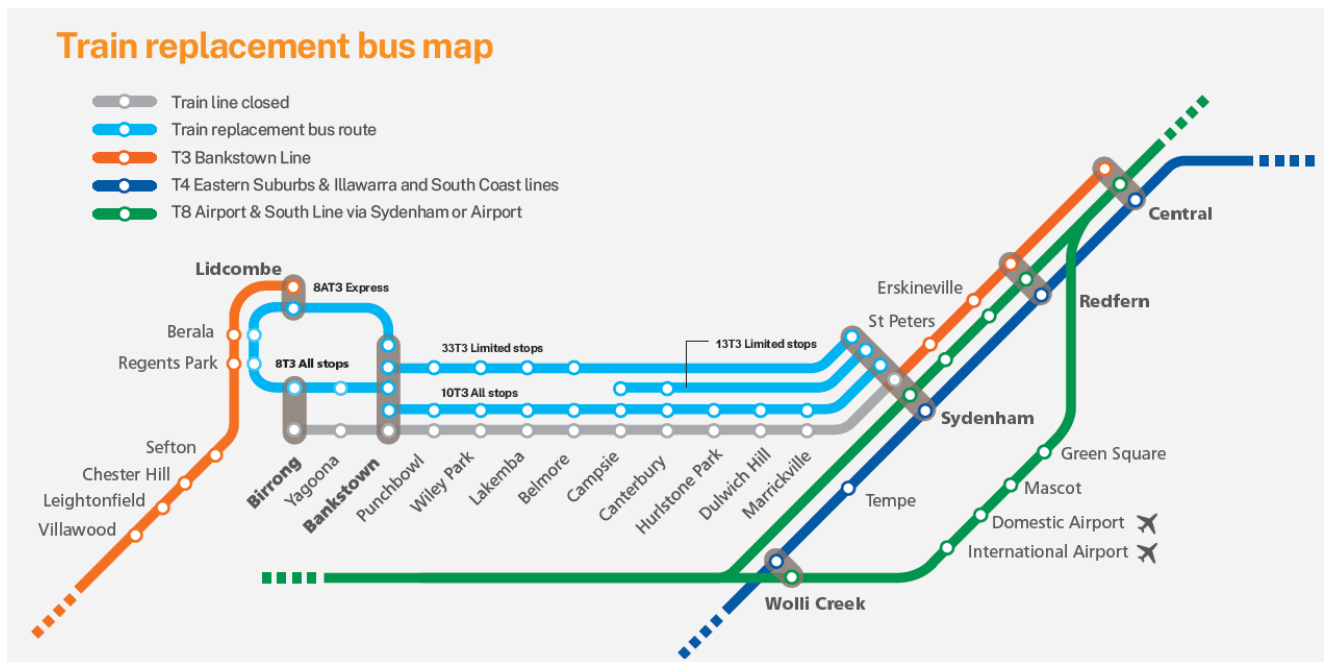


Figure 2: Replacement and alternative services – Wed 29 Dec 2021 to Sun 9 Jan 2022: TfNSW

2.2 Key features of the Temporary Transport Plan

- Frequent, all stops bus services connecting closed stations along the T3 Bankstown Line (Further detail in Appendix A).
- Express and limited stops services during peak and off-peak periods for trips towards Sydenham or Central.
- Low floor accessible buses will be provided on the majority of services.
- Bus marshals and customer service staff will also be available during the busiest parts of the day to provide assistance to customers with accessibility needs.
- Train services will continue to operate between 26 to 28 December from Central Station onto the City Circle Line and from Regents Park Station towards Liverpool or Lidcombe:
 - o Train services are available from Lidcombe Station to the City
 - o Train services are available from Regents Park Station to Liverpool
- Train services will also continue to operate between 29 December 2021 to 9 January 2022 from Sydenham Station towards the City and from Regents Park Station towards Liverpool or Lidcombe:
 - o Train services are available from Lidcombe Station to the City
 - o Train services are available from Regents Park Station to Liverpool
- Train services are available from Sydenham Station on the T4 Eastern Suburbs and Illawarra Line between 29 December 2021 and 9 January 2022.

3 Network Infrastructure

3.1 Bus Stop and shelters

An audit will be conducted at each bus stop location to assess the need for additional facilities during the Sydenham to Bankstown year end shutdown (Appendix B).

As part of the plan, to ensure the safe and efficient operation of bus services, layover and temporary buses spaces details have been provided to the relevant Council's Local Traffic Committees (Appendix E). These plans have been publicly endorsed by the Council's Local Traffic Committees.

A site visit will be conducted in early December to assess the lighting in place at each location. Temporary lighting towers will be installed at bus stops where existing lighting levels have been deemed to be low.

Appendix B outlines the location of bus stops and the facilities in place during the shutdown. It also details the locations where temporary lighting towers will be used during the shutdown. Any additional lighting will be directed towards customer areas (bus stops). Any environmental impacts will be assessed and lighting direction will be changed if there is an impact on surrounding dwellings.

Temporary Bus Stops will utilise existing awnings, or additional cover (marquees) will be provided. During the closure, there will be support staff around train stations, including customer service staff (Appendix F), bus marshals and traffic controllers, to help customers plan their journey and to guide them to their alternative bus or train service.

3.2 Existing Facilities at Interchange Stations

During the closure key interchange stations are Central, Sydenham, Regents Park and Lidcombe. All stations have extensive facilities including lifts and wheelchair accessibility.

- Central Station: Lifts and wheelchair accessibility. Full stop information (<https://transportnsw.info/stop?q=200060#/>)
- Sydenham Station: Lifts and wheelchair accessibility. Full stop information (<https://transportnsw.info/stop?q=10101326#/>)
- Regents Park Station: Lifts and wheelchair accessible. Full stop information (<https://transportnsw.info/stop?q=214310#/>)
- Lidcombe Station: Lifts and wheelchair accessible. Full stop information (<https://transportnsw.info/stop?q=214110#/>)

It is anticipated there will be an increase in the number of customers accessing T8 South and Airport Line. To account for the potential increase in customers additional train services will be provided on the T8 Airport and South Line during the Sydenham to Bankstown shutdown.

4 Network Plan

4.1 Network management

Key corridors including Elizabeth Street, King Street, Princes Highway, Illawarra Road, Canterbury Road, The Boulevarde, Sydenham Road and intersections, have been assessed to determine any temporary changes required to allow buses to operate while maintaining traffic flow for other road users.

Due to the period of operation, there is a reduction of traffic demands and as such there is no requirement for Traffic Control Sites (TCS) to be modified. However, Network Operations specialists will be monitoring and modifying traffic signal operations across the area in real-time to optimise the performance of the road network.

The temporary bus replacements routes have been planned to allow express bus routes to use main road corridors (e.g. Canterbury Road) while all stations buses will predominantly use local roads to access stations. This decision reduces the impact on the network and gives customers greater flexibility during the planned shutdown.

To reduce the impact to the local community Sydney Metro and Customer Journey Planning (TFNSW) are working together to mitigate any impacts expected from construction activities.

4.2 Network Performance Monitoring

During the planned shutdown crews will be rostered across the AM/PM peak to monitor and assist with the clearance of any incidents and to manage unusual congestion on key replacement bus corridors. Network Operations specialists will be monitoring and modifying traffic signal operations (SCATS) across the area in real-time to optimise the performance of the road network.

A dedicated Transport Commander will patrol the network.

Dedicated tow-trucks will manage the Canterbury Road corridor and at key interchanges at Central, Sydenham and Bankstown, clearing incidents and vehicles illegally parked in clearways or bus zones.

4.3 Special Event Clearways

To assist with bus movements special event clearways will be in place in and around Central Station on Chalmers Street between Devonshire St and Cleveland St. This clearway is consistent with the clearway used during previous temporary transport operations on the T3 Bankstown Line and T4 Eastern Suburbs and Illawarra Line.

5 Walking and Cycling

Sydenham to Bankstown Walking and Cycling Strategy

Sydney Metro developed the Sydenham to Bankstown Walking and Cycling Strategy, to identify opportunities and works to connect stations with the surrounding communities, by connecting to or enhancing existing pedestrian and cyclist paths.

The strategy aims to encourage walking and cycling as a first/last mile transport mode and to expand the effective metro station catchment areas to maximise the percentage of customers who access metro stations through sustainable modes. The walking and cycling strategy also identifies opportunities and works to improve east-west pedestrian and cyclist facilities between Sydenham and Bankstown.

The Strategy was finalised in 2021 and provided to Inner West Council and Canterbury Bankstown Council to inform planning of their Active Transport networks. To support the TTP, widening of the footpath at Railway Parade at Sydenham was completed. Existing bike parking will be available at stations along the alignment with 36 bike parking spaces at Sydenham and 24 bike parking spaces at Bankstown. Similarly, existing walking and cycling facilities will be utilised during the shutdown.

The Sydenham to Bankstown Walking and Cycling Strategy identifies works to be delivered by Sydney Metro as well as 'complementary infrastructure' items to be delivered by other parties, such as local councils. Improved east-west walking and cycling connections will be delivered by Sydney Metro as part of the Sydney Metro City & Southwest project as required under Condition E53 of the project approval. These connections are still being developed and subject to change. Any walking and cycling works proposed during the end-year shutdown on behalf of Sydney Metro would be those incorporated into the station delivery packages, including station plazas, connecting footpaths and interchange facilities.

A number of other infrastructure options are also identified that could be delivered by stakeholders as part of other projects or considered for further investigation. The Sydney Metro City & Southwest project will safeguard opportunities for stakeholders to deliver these other infrastructure options in the future.

As part of the trip planning walking and cycling options are provided on the Transportnsw.info website as well as replacement bus services, making it easy for customers to plan their walking or cycling route. The Transportnsw.info website also provides information for customers on facilities available at each station, including cycle parking.

Walking and cycling management during possession

Temporary restrictions and disruptions to pedestrian and cycling access may occur during the end-year possession. In accordance with the Sydney Metro City and Southwest, Sydenham to Bankstown Upgrade Condition of Approval E52, safe pedestrian and cyclist access will be maintained around construction sites during the end-year possession.

In circumstances where pedestrian and cyclist access is restricted or removed due to construction activities, an alternate route which complies with the relevant standards will be provided and signposted.

In addition, Sydney Metro's Construction Contractors would undertake condition surveys to confirm changes to routes proposed to be used by pedestrians and/or cyclists are suitable (e.g. suitably paved and well lit), with identified modification requirements discussed with the Inner West and/or Canterbury-Bankstown councils and implemented prior to the use of the routes.

In accordance with Sydney Metro City and Southwest Sydney to Bankstown Upgrade Revised Environmental Mitigation Measure TC7, where existing cycle facilities (e.g. bike parking) would be temporarily unavailable at a station during the end-year possession, suitable replacement facilities would be provided while the facility is unavailable.

6 Customer Engagement and Information

6.1 Customer analysis

From analysis of historical opal data, the school holiday periods see a reduction in patronage demand, particularly during the AM peak period where demand is typically concentrated to a smaller timeframe.

In addition, a rail line closure during a school holiday period offers a benefit to the bus procurement arrangements with a reduced demand on the bus fleet due to no school based operations.

The available school holidays of July, October and December/January were reviewed against historical opal demand, known special events and the approved Sydney Trains Annual Works Program for viability. There is minimal change in overall or peak period demand across the three school holiday periods with the determination due to the impact on major special events and the Sydney Trains Annual Works Program. October school holidays would have been in conjunction with the NRL/AFL finals series and the NRL Grand Final causing an impact. The December school holidays coincides with New Year's Eve celebrations and will cause an impact. However, additional bus services and strategies are in place to best mitigate any impact to the network and the customer on New Year's Eve and New Year's Day.

Additional Covid-19 Effect on patronage

Daily patronage

There are four distinct travel periods which have been analysed utilising data from December/January 2019/20 and 2020/21:

- Post-Christmas
- New Year's Eve
- New Year's Holiday
- Back to Work

Data from the Rail Occupancy Assignment Model (ROAM) was analysed to quantify the fluctuations in travel demand over the Christmas and New Year period on the T3 Bankstown Line. The ROAM travel data outlined that the 2020/21 travel demand has flattened compared to previous years and is a direct result of COVID-19 and minimal movements on public transport across the network. As such, the New Year's Eve (NYE) spike and typical 'back to work' ramp up was not evident in 2020/21 due to COVID-19 and the widespread adoption of working from home (Figure 4).

The ROAM travel data is further evident in figure 5, which utilises bus marshal volume data collected during the 2020 post-Christmas period, hence being adopted as the base scenario for figure 5. As such, the base data is compared to the upcoming 2021/22 post-Christmas possession. Furthermore, patronage demands are forecasted to increase by 69% for NYE and 38% for the 'back to work' period. Whilst a decrease is anticipated of 30% during the New Year's holiday.

It is pertinent to outline that the 2021 NYE anticipated increase of 69% may vary, and will be dependent upon the NSW Government vaccination policy and Sydney NYE fireworks event.

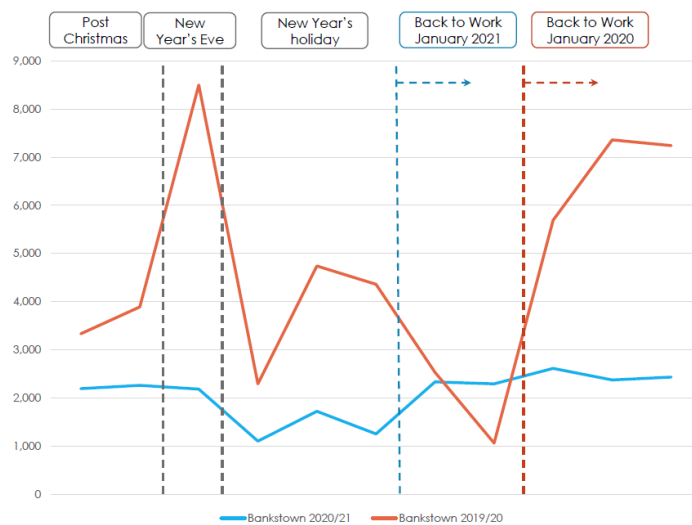


Figure 4: ROAM data analysis: Travel demand from Bankstown station 2019/20 & 2020/21: TfNSW

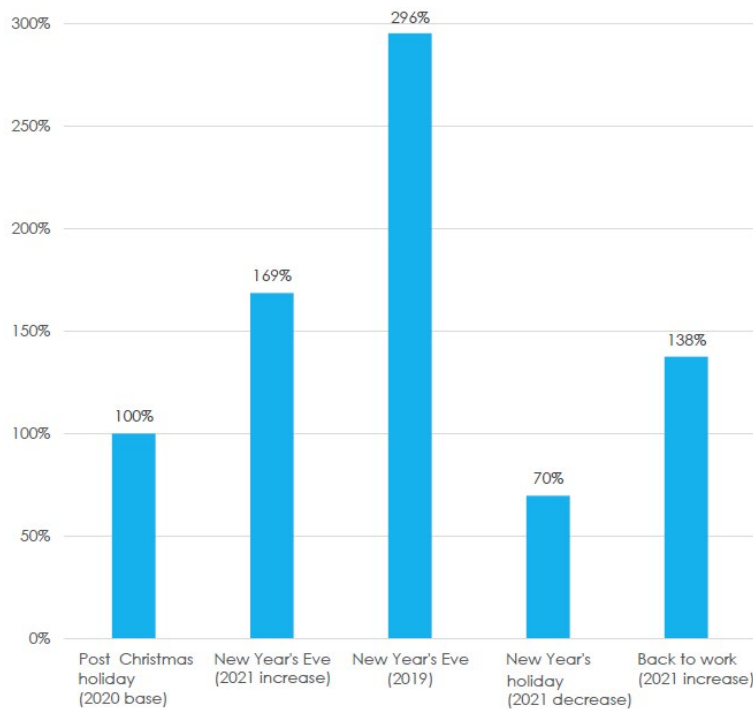


Figure 5: Demand Periods: Forecasted comparison between NYE 2019 & post-Christmas 2020 and 2021

6.2 Stakeholder Engagement

A comprehensive stakeholder management plan has been put in place to inform and engage transport customers, businesses and the local community before the Sydenham to Bankstown Line shutdown.

Meetings commenced in September and will continue until the end of November. These meetings include Council, Local MPs, Community and Business Groups, Health and Education facilities. The in depth schedule of engagement is attached (Appendix F).

In addition, local residents have been informed of proposed parking changes via:

- Letter box drop notification
- Station signage posters
- Online website

6.3 Customer Information

A mix of channels will be used to make customers aware of the shutdown and the alternative transport options including:

At station and on mode:

- Station Posters
- Information Screens
- Guard Announcements
- Customer brochures (Appendix A).

Websites:

- transportnsw.info
- mysydney.nsw.gov.au
- sydneymetro.info

Apps:

- Opal Travel App
- Third party Apps (e.g. Tripview, NextThere)

Social Media:

- Twitter
- Facebook

Stakeholder Communication:

- Community notifications
- Stakeholder emails
- Multi-lingual customer brochures
- Newsletter content

6.4 Wayfinding and customer service

To assist customers with wayfinding and navigating their way to rail replacement buses and alternative train services, a comprehensive wayfinding and customer service strategy has been developed. This includes:

- Wayfinding signage at stations and bus stops
- Guard announcements at open stations
- Bus marshals, station staff and supplementary customer service staff during the busiest parts of the day to provide assistance to customers with accessible needs (Appendix A).
- Customer service street teams will also inform customers about the closure prior to the shutdown and assist commuters with information on location of bus stops during the shutdown

Appendix G details starting locations for customer service staff during the shutdown in and around each station. This will be monitored during the shutdown and amended based on operational requirements and feedback.

7 Appendices

Appendix A – Replacement Buses on T3 Bankstown Line Customer brochure

Appendix B – Temporary Bus Stop Infrastructure Assessment

Appendix C – Temporary Transport Plan Bus Routes

Appendix D – Chalmers Street Clearway Map

Appendix E – Bus Stop and Layover locations including Temporary Parking Changes

Appendix F – Stakeholder Consultation List

Appendix G – Customer Information Staffing Locations

Appendix A - Replacement Buses on T3 Bankstown Line Customer brochure



Trackwork

26 Dec 2021 - 9 Jan 2022

Buses replace trains
on the T3 Bankstown,
T4 Eastern Suburbs
& Illawarra and
South Coast lines



Trackwork for Sydney Metro upgrade

Parts of the T3 Bankstown and T4 Eastern Suburbs & Illawarra lines, including some stations will be closed from Sunday 26 December 2021 to Sunday 9 January 2022.

These closures are necessary so that tracks can be upgraded for the future Sydney Metro, due to open in 2024.

Frequent bus services will replace trains over this two-week period with express buses during peak times, and extra train services running on the T8 Airport & South Line.

Train replacement buses will keep you moving

Sunday 26 to Tuesday 28 December

Buses replace trains:

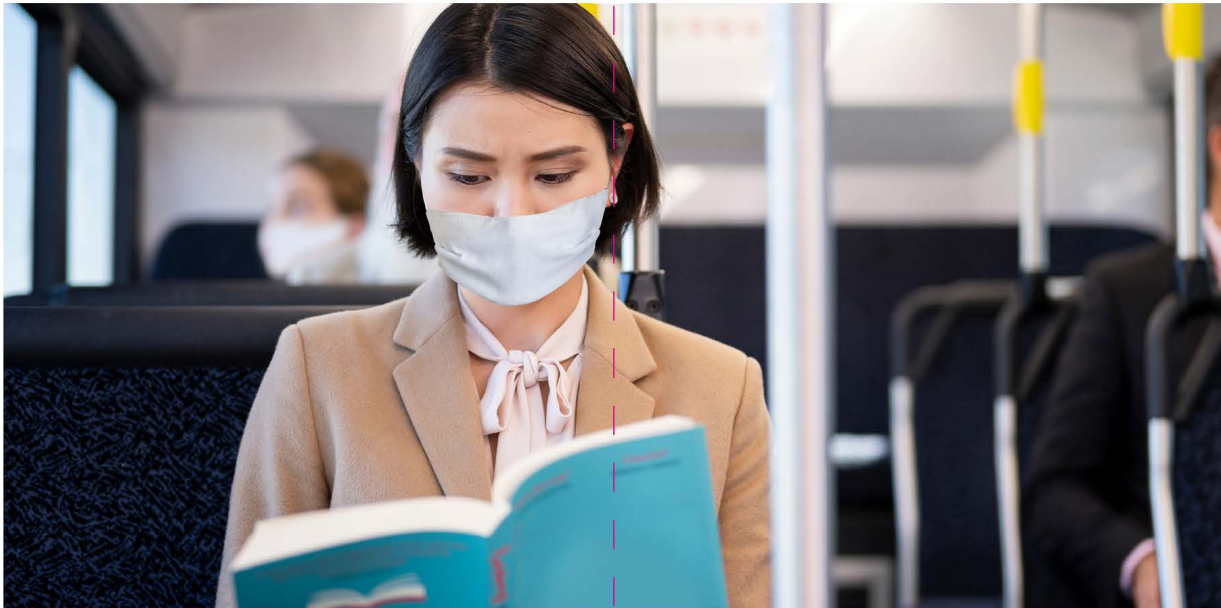
- T3 Bankstown Line between Lidcombe and Central via Bankstown
- T4 Eastern Suburb & Illawarra and South Coast lines between Sydenham and Central

Wednesday 29 December to Sunday 9 January

Buses replace trains:

- T3 Bankstown Line between Lidcombe and Sydenham via Bankstown

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Replacement and alternative services

Sun 26 to Tue 28 Dec 2021

T3 Bankstown Line

- Buses replace trains between Lidcombe and Central via Bankstown
- Trains run to a changed timetable between Liverpool and City via Regents Park, stopping at all stations between Cabramatta and Lidcombe
- For travel between Central and Bankstown, use replacement bus routes:
 - 24T3 – Limited stops: Central to Belmore, then all stops to Bankstown
 - 35T3 – All stops between Central and Bankstown
 - 78T3 – Limited stops: Central to Canterbury, then Campsie

- For travel between Bankstown and Lidcombe, use replacement bus routes:
 - 8T3 – All stops between Bankstown and Lidcombe
 - 8AT3 – Express: Bankstown then Lidcombe

T4 Eastern Suburbs & Illawarra Line South Coast Line

- Buses replace trains between Sydenham and Central
- T4 Illawarra Line trains run to a changed timetable between Cronulla, Waterfall and Sydenham, and between Central and Bondi Junction.

South Coast Line trains run to a changed timetable between South Coast Line stations and Sydenham.

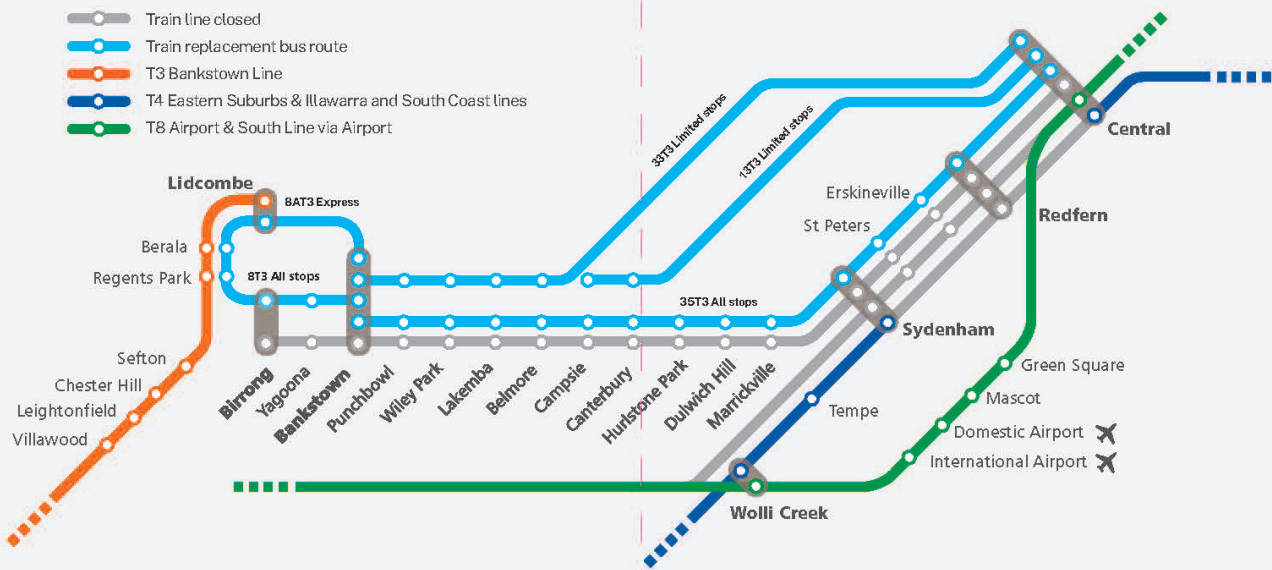
- If you are travelling to the city change at Wolli Creek for a T8 Airport & South Line train to City Circle stations. Change at Central or Town Hall for trains to Martin Place, Kings Cross, Edgecliff or Bondi Junction

T8 Airport & South Line trains will run via the airport to the City Circle, with extra train services.

Southern Highlands Line trains will run via Liverpool along the T2 Inner West Line to a changed timetable.

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Train replacement bus map



Wed 29 Dec 2021 - Sun 9 Jan 2022

T3 Bankstown Line

- Buses replace trains between Lidcombe and Sydenham via Bankstown
- Trains run to a changed timetable between Liverpool and City via Regents Park, stopping at all stations between Cabramatta and Lidcombe
- For travel between Sydenham and Bankstown, use replacement bus routes:
 - 10T3 – All stops between Sydenham and Bankstown
 - 33T3 – Limited stops: Sydenham to Belmore, then all stops to Bankstown
 - 13T3 – Limited stops: Sydenham to Canterbury, then Campsie

- For travel between Bankstown and Lidcombe, use replacement bus routes:
 - 8T3 – All stops between Bankstown and Lidcombe
 - 8AT3 – Express: Bankstown then Lidcombe

From Wednesday 29 to 10am Thursday 31 December, **T4 Illawarra Line** trains run between Sydenham and Bondi Junction, making extra stops at St Peters and Erskineville. There will be also extra services between Hurstville and City Circle between 8am and 8pm.

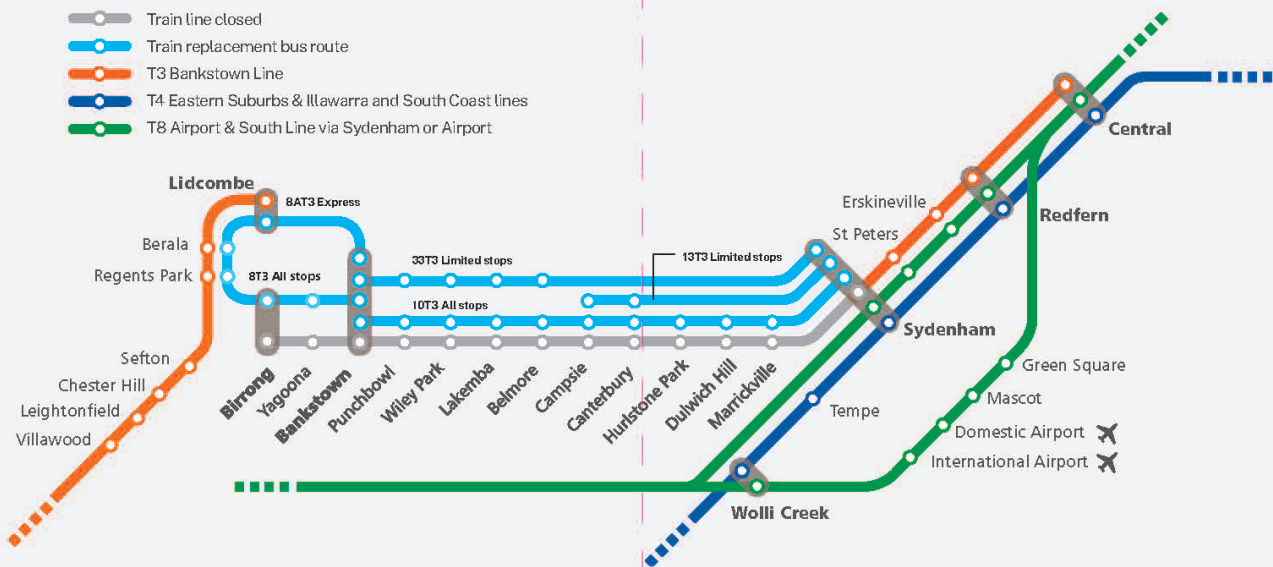
From 10am Thursday 31 December, additional **T3 Bankstown Line** trains will run between Sydenham and City Circle, with some extra stops St Peters and Erskineville

Southern Highlands Line trains will run via Liverpool along the T2 Inner West Line to a changed timetable.

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Train replacement bus map

- Train line closed
- Train replacement bus route
- T3 Bankstown Line
- T4 Eastern Suburbs & Illawarra and South Coast lines
- T8 Airport & South Line via Sydenham or Airport



About the Sydney Metro City & Southwest project

Sydney Metro is Australia's biggest ever public transport project, currently being delivered by the NSW Government and due for completion in 2024.

The extension of the already complete north-west metro corridor into Sydney's south west – under Sydney Harbour, through new underground city stations, and beyond to Bankstown – will revolutionise travel across Sydney, seamlessly connecting north and south, and dramatically reducing journey times with services arriving every four minutes during peak periods.

As part of the Sydney Metro City & Southwest project, the T3 Bankstown Line is being upgraded and converted to metro standards between Sydenham and Bankstown. All eleven stations will be made fully accessible with lifts and level access between platforms and trains, in preparation for when this section of the train line becomes the Sydney Metro corridor.



For more information about the Sydney Metro City & Southwest project, visit sydneymetro.info

Frequently asked questions

Why are the T3 Bankstown and T4 Eastern Suburb & Illawarra lines being upgraded during the holiday period?

We have chosen the quieter holiday period to close and upgrade these train lines as there will be fewer people on the transport network.

Will there be ongoing train line closures during construction of the Sydney Metro?

The T3 Bankstown and T4 Eastern Suburb & Illawarra lines will remain open for the majority of construction period. Upgrade of the Sydenham to Bankstown stations for metro will be coordinated with regular planned trackwork to minimise customer impacts.

Trackwork will continue and we will provide updates about any further trackwork each year until the line is fully upgraded to Sydney Metro standards.

To complete the metro upgrade, a final train line closure of between three and six months will be required for major work that can only be carried out when trains are not operating. This closure will happen immediately before metro services begin operating in 2024.

Do I need an Opal card to use the replacement buses?

You will need an Opal card or contactless credit or debit card to pay for travel on train replacement buses.

Will stations remain open even though trains won't be running?

Train stations on the T3 Bankstown Line between Sydenham and Bankstown will be closed completely during the two-week period, including concourses and toilet facilities within stations. Sydenham and Bankstown stations and their facilities will remain open.

As part of the Sydney Metro City & Southwest project, the T3 Bankstown Line is being upgraded and converted to metro standards between Sydenham and Bankstown.

For more information on the Sydney Metro project, visit [sydneymetro.info](https://www.sydneymetro.info)

You must wear a face mask on public transport.

Allow extra travel time and plan ahead at [transportnsw.info](https://www.transportnsw.info)

Appendix B - Temporary Bus Stop Infrastructure Assessment

Route	Direction	Stop no. Sequence	Train Station	Bus stop TSN	Bus Stop Location
8T3	Inbound	1	Lidcombe	2141286	Lidcombe Station, Church St
8T3	Inbound	2	Berala	2141275	Berala Station, Campbell St
8T3	Inbound	3	Regents Park	214321	Regents Park Station, Amy St
8T3	Inbound	4	Birrong	214394	Birrong Station, Hudson Pde
8T3	Inbound	5	Yagoona	219911	Yagoona Station, Hume Hwy
8T3	Inbound	6	Bankstown	2200343	Bankstown Station, Stand G
8T3	Outbound	1	Bankstown	2200343	Bankstown Station, Stand G
8T3	Outbound	2	Yagoona	219915	Yagoona Station, Hume Hwy
8T3	Outbound	3	Birrong	214395	Birrong Station, Hudson Pde
8T3	Outbound	4	Regents Park	214341	Regents Park Station, Amy St
8T3	Outbound	5	Berala	2141276	Berala Station, Campbell St
8T3	Outbound	6	Lidcombe	214197	Lidcombe Station, Railway St
8AT3	Inbound	1	Lidcombe	2141286	Lidcombe Station, Church St
8AT3	Inbound	2	Bankstown	2200343	Bankstown Station, Stand G
8AT3	Outbound	1	Bankstown	2200343	Bankstown Station, Stand G
8AT3	Outbound	2	Lidcombe	214197	Lidcombe Station, Railway St
10T3	Inbound	1	Bankstown	2200343	Bankstown Station, Stand G
10T3	Inbound	5	Belmore	219226	Bridge Rd before Belmore Rd
10T3	Inbound	6	Campsie	219417	Campsie Station, Beamish St, Stand C
10T3	Inbound	7	Canterbury	219321	Canterbury Station, Canterbury Rd, Stand E
10T3	Inbound	9	Dulwich Hill	220433	Dulwich Hill Station, Dudley St
10T3	Inbound	8	Hurlstone Park	2193115	Crinan St Hurlstone Park Station
10T3	Inbound	4	Lakemba	2195118	Lakemba Station, The Boulevarde
10T3	Inbound	10	Marrickville	2204102	Illawarra Rd opp Marrickville Station
10T3	Inbound	2	Punchbowl	2196295	The Boulevarde opp Broadway

10T3	Inbound	11	Sydenham	220450	Sydenham Station, Railway Pde, Stand C
10T3	Inbound	3	Wiley Park	219526	The Boulevarde after King Georges Rd
10T3	Outbound	11	Bankstown	220018	Bankstown Station, Stand G
10T3	Outbound	7	Belmore	219227	Bridge Rd after Belmore Rd
10T3	Outbound	6	Campsie	219411	Campsie Station, Beamish St, Stand B
10T3	Outbound	5	Canterbury	219377	Canterbury Station, near Tincombe St
10T3	Outbound	3	Dulwich Hill	220432	Dudley St opp Dulwich Hill Station
10T3	Outbound	4	Hurlstone Park	2193116	Hurlstone Park Station, Crinan St
10T3	Outbound	8	Lakemba	219527	The Boulevarde opp Lakemba Station
10T3	Outbound	2	Marrickville	2204101	Marrickville Station, Illawarra Rd
10T3	Outbound	10	Punchbowl	2196242	Punchbowl Station, The Boulevarde
10T3	Outbound	1	Sydenham	2204125	Railway Pde Before Gleeson Ave
10T3	Outbound	9	Wiley Park	2195109	The Boulevarde opp Wiley Park Station
13T3	Inbound	1	Campsie	219416	South Pde After Beamish St
13T3	Inbound	2	Canterbury	219321	Canterbury Station, Canterbury Rd, Stand E
13T3	Inbound	3	Sydenham	220450	Sydenham Station, Railway Pde, Stand C
13T3	Outbound	3	Campsie	219413	Beamish St before Anzac Mall
13T3	Outbound	2	Canterbury	219377	Canterbury Station, near Tincombe St
13T3	Outbound	1	Sydenham	2204125	Railway Pde Before Gleeson Ave
24T3	Inbound	1	Bankstown	2200343	Bankstown Station, Stand G
24T3	Inbound	2	Punchbowl	2196282	Punchbowl Station, The Boulevarde
24T3	Inbound	3	Wiley Park	219526	The Boulevarde opp Wiley Park Station
24T3	Inbound	4	Lakemba	219518	The Boulevarde opp Lakemba Station
24T3	Inbound	5	Belmore	219226	Bridge Rd after Belmore Rd
24T3	Inbound	6	Central	201016	Central Station, Chalmers St, Stand G
24T3	Outbound	1	Central	201016	Central Station, Chalmers St, Stand G
24T3	Outbound	2	Belmore	219227	Bridge Rd after Belmore Rd

24T3	Outbound	3	Lakemba	219527	The Boulevardde opp Lakemba Station
24T3	Outbound	4	Wiley Park	2195109	The Boulevardde opp Wiley Park Station
24T3	Outbound	5	Punchbowl	2196242	Punchbowl Station, The Boulevardde
24T3	Outbound	6	Bankstown	2200343	Bankstown Station, Stand G
33T3	Inbound	1	Bankstown	2200343	Bankstown Station, Stand G
33T3	Outbound	6	Bankstown	220018	Chapel Rd Before Dale Parade
33T3	Outbound	2	Belmore	219227	Bridge Rd after Belmore Rd
33T3	Inbound	5	Belmore	219226	Bridge Rd before Belmore Rd
33T3	Outbound	3	Lakemba	219527	The Boulevardde opp Lakemba Station
33T3	Inbound	4	Lakemba	219518	Lakemba Station, The Boulevardde
33T3	Inbound	2	Punchbowl	2196282	The Boulevardde opp Broadway
33T3	Outbound	5	Punchbowl	2196281	Punchbowl Station, The Boulevardde
33T3	Outbound	1	Sydenham	2204125	Railway Pde Before Gleeson Ave
33T3	Inbound	6	Sydenham	220450	Sydenham Station, Railway Pde, Stand C
33T3	Inbound	3	Wiley Park	219526	The Boulevardde after King Georges Rd
33T3	Outbound	4	Wiley Park	2195109	The Boulevardde opp Wiley Park Station
35T3	Inbound	1	Bankstown	2200343	Bankstown Station, Stand G
35T3	Inbound	2	Punchbowl	2196282	The Boulevardde opp Broadway
35T3	Inbound	3	Wiley Park	219526	The Boulevardde opp Wiley Park Station
35T3	Inbound	4	Lakemba	219518	The Boulevardde opp Lakemba Station
35T3	Inbound	5	Belmore	219226	Bridge Rd after Belmore Rd
35T3	Inbound	6	Campsie	219417	Beamish St before Anzac Mall
35T3	Inbound	7	Canterbury	219321	Canterbury Station, Canterbury Rd, Stand E
35T3	Inbound	8	Hurlstone Park	2193115	Hurlstone Park Station, Crinan St
35T3	Inbound	9	Dulwich Hill	220433	Dudley St opp Dulwich Hill Station
35T3	Inbound	10	Marrickville	2204102	Marrickville Station, Illawarra Rd
35T3	Inbound	11	Sydenham	2204125	Sydenham Station, Railway Pde, Stand C

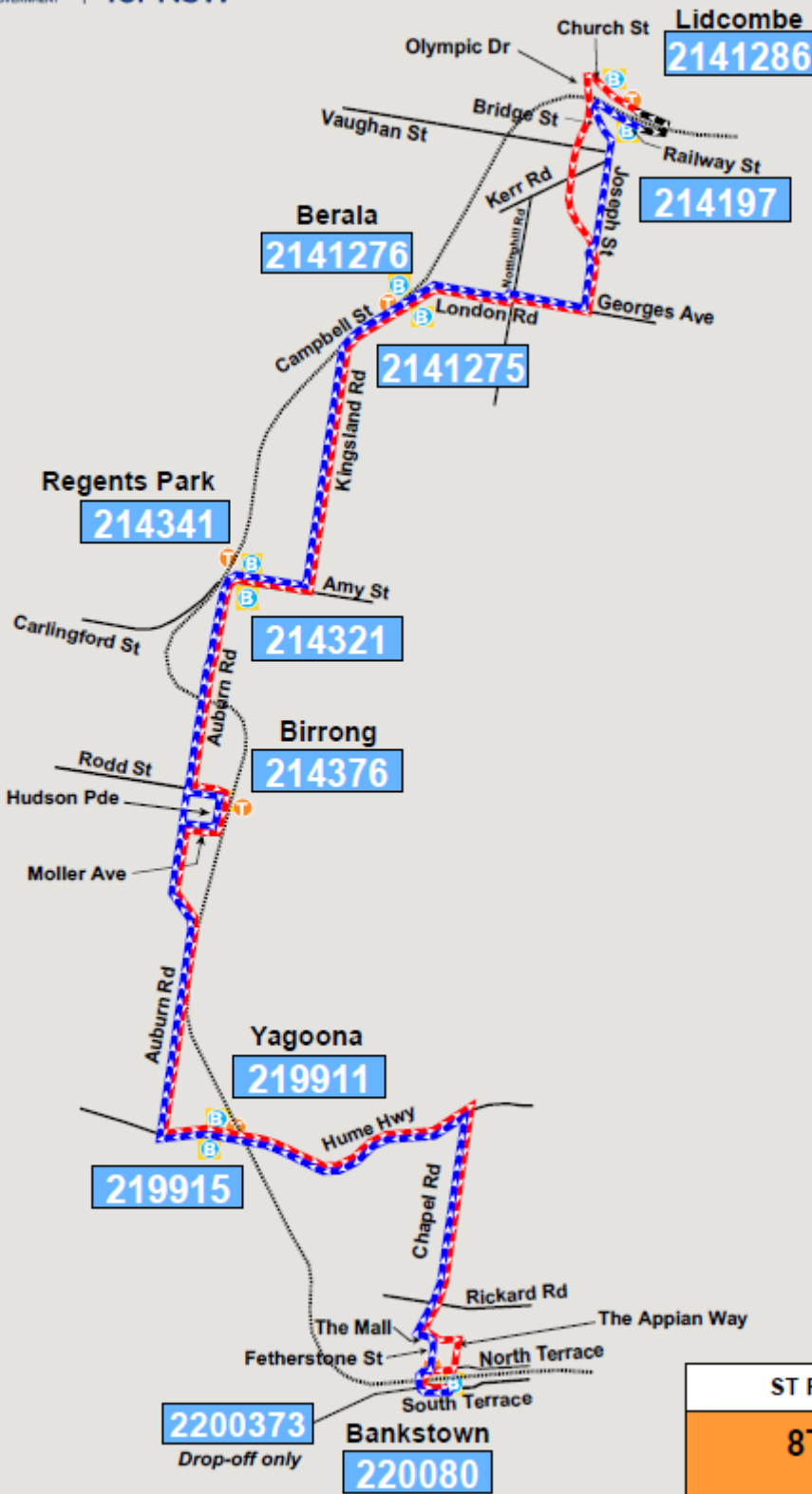
35T3	Inbound	12	St Peters	204252	St Peters Station, King St
35T3	Inbound	13	Erskineville	204313	Erskineville Rd opp station
35T3	Inbound	14	Redfern	201631	Redfern Station, Gibbons St
35T3	Inbound	15	Central	201016	Central Station, Chalmers St, Stand G
35T3	Outbound	1	Central	201016	Central Station, Chalmers St, Stand G
35T3	Outbound	2	Redfern	201631	Redfern Station, Gibbons St
35T3	Outbound	3	Erskineville	204319	Swanson St, Erskineville Station
35T3	Outbound	4	St Peters	204311	St Peters Station, King St
35T3	Outbound	5	Sydenham	2204125	Sydenham Station, Railway Pde, Stand C
35T3	Outbound	6	Marrickville	2204101	Marrickville Station, Illawarra Rd
35T3	Outbound	7	Dulwich Hill	220432	Dudley St opp Dulwich Hill Station
35T3	Outbound	8	Hurlstone Park	2193116	Hurlstone Park Station, Crinan St
35T3	Outbound	9	Canterbury	219377	Opp Canterbury Station, Canterbury Rd
35T3	Outbound	10	Campsie	219490	Beamish St before Anzac Mall
35T3	Outbound	11	Belmore	219227	Bridge Rd before Belmore Rd
35T3	Outbound	12	Lakemba	219527	The Boulevarde opp Lakemba Station
35T3	Outbound	13	Wiley Park	2195109	The Boulevarde after King Georges Rd
35T3	Outbound	14	Punchbowl	2196281	The Boulevarde opp Broadway
35T3	Outbound	15	Bankstown	2200343	Bankstown Station, Stand G
78T3	Inbound	1	Campsie	219416	South Pde After Beamish St
78T3	Inbound	2	Canterbury	219321	Canterbury Rd opp Canterbury Station
78T3	Inbound	3	Central	201016	Central Station, Chalmers St, Stand G
78T3	Outbound	1	Central	201016	Central Station, Chalmers St, Stand G
78T3	Outbound	2	Canterbury	219377	Canterbury Rd opp Canterbury Station
78T3	Outbound	3	Campsie	219413	South Pde After Beamish St

Train Station	Bus stop TSN	Bus Stop Location	Shelter Required	Awning	Existing Bus Stop Shelter	Marquee Provided	Additional Lighting Required
Bankstown	2200343	Bankstown Station, Stand G	Yes	No	Yes	Yes 1 x (6m x 2m) & 1 x (3m x 3m)	Lighting Required
Belmore	219226	Bridge Rd before Belmore Rd	Yes	No	No	Yes x 1 (6m x 3m)	No
Belmore	219227	Bridge Rd after Belmore Rd	Yes	No	No	Yes 1 x (6m x 3m)	No
Berala	2141275	Berala Station, Campbell St	No	No	Yes	No	TBA
Berala	2141276	Berala Station, Campbell St	No	Yes	No	No	TBA
Birrong	214376	Birrong Station, Hudson Pde	Yes	No	No	1 x (6m x 3m)	TBA
Campsie	219417	Campsie Station, Beamish St, Stand C	No	Yes	No	No	No
Campsie	219411	Campsie Station, Beamish St, Stand B	Yes	Yes	No	No	No
Campsie	219416	South Pde After Beamish St	Yes	No	No	Yes 1 x (6m x 3m)	Lighting Required
Campsie	219413	Beamish St before Anzac Mall	No	No	No	No	TBA
Canterbury	219321	Opp Canterbury Station, Canterbury Rd	Yes	No	No	Yes 1 x (6m x 3m)	No
Canterbury	219377	Canterbury Station, near Tincombe St	Yes	Yes	No	Yes 1 x (6m x 3m)	No
Central	201016	Central Station, Chalmers St, Stand G	Yes	No	No	Yes 2 x (6m x 3m)	TBA
Dulwich Hill	220433	Dulwich Hill Station, Dudley St	No	No	Yes	Yes 1 x (6m x 3m)	Lighting Required
Dulwich Hill	220432	Dudley St opp Dulwich Hill Station	Yes	No	No	No	Check T94 pole number light not working
Erskineville	204313	Erskineville Rd opp station	No	Yes	No	No	TBA
Erskineville	204319	Swanson St, Erskineville Station	No	Yes	No	No	TBA

Train Station	Bus stop TSN	Bus Stop Location	Shelter Required	Awning	Existing Bus Stop Shelter	Marquee Provided	Additional Lighting Required
Hurlstone Park	2193115	Crinan St Hurlstone Park Station	No	Yes	No	No	No
Hurlstone Park	2193116	Hurlstone Park Station, Crinan St	No	Yes	No	No	No
Lakemba	219518	Lakemba Station, The Boulevarde	Yes	No	Yes x 1	Yes 1 x (6m x 3m)	Lighting Required
Lakemba	219527	The Boulevarde opp Lakemba Station	Yes	Yes	No	No	No
Lidcombe	2141286	Lidcombe Station, Church St	Yes	No	No	Yes 2 x (6m x 3m)	No
Lidcombe	214197	Lidcombe Station, Railway St	No	Yes	Yes	No	No
Marrickville	2204102	Illawarra Rd opp Marrickville Station	No	Yes	No	No	No
Marrickville	2204101	Marrickville Station, Illawarra Rd	Yes	Yes	No	No	No
Punchbowl	2196282	The Boulevarde opp Broadway	No	Yes	No	No	TBA
Punchbowl	2196281	Punchbowl Station, The Boulevarde	No	Yes	No	No	TBA
Redfern	201631	Redfern Station, Gibbons St	No	Yes	Yes	No	No
Regents Park	214321	Regents Park Station, Amy St	No	No	Yes	No	No
Regents Park	214341	Regents Park Station, Amy St	No	Yes	No	No	No
St Peters	204252	St Peters Station, King St	No	Yes	No	No	No
St Peters	204311	St Peters Station, King St	No	Yes	No	No	No
Sydenham	220450	Sydenham Station, Railway Pde, Stand C	No	No	No	Yes 2 x (6m x 3m) & 1 x (3m x 3m)	Yes Lighting at Railway parade
Sydenham	2204125	Railway Pde Before Gleeson Ave	Yes	Yes	No	No	No
Wiley Park	219526	The Boulevarde after King Georges Rd	Yes	No	No	Yes 1 x (6m x 2m)	Lighting Required

Wiley Park	2195109	The Boulevardde opp Wiley Park Station	Yes	No	Yes	Yes 1 x (6m x 2m)	Lighting Required
Yagoona	219911	Yagoona Station, Hume Hwy	No	No	Yes	No	No
Yagoona	219915	Yagoona Station, Hume Hwy	No	Yes	No	No	No

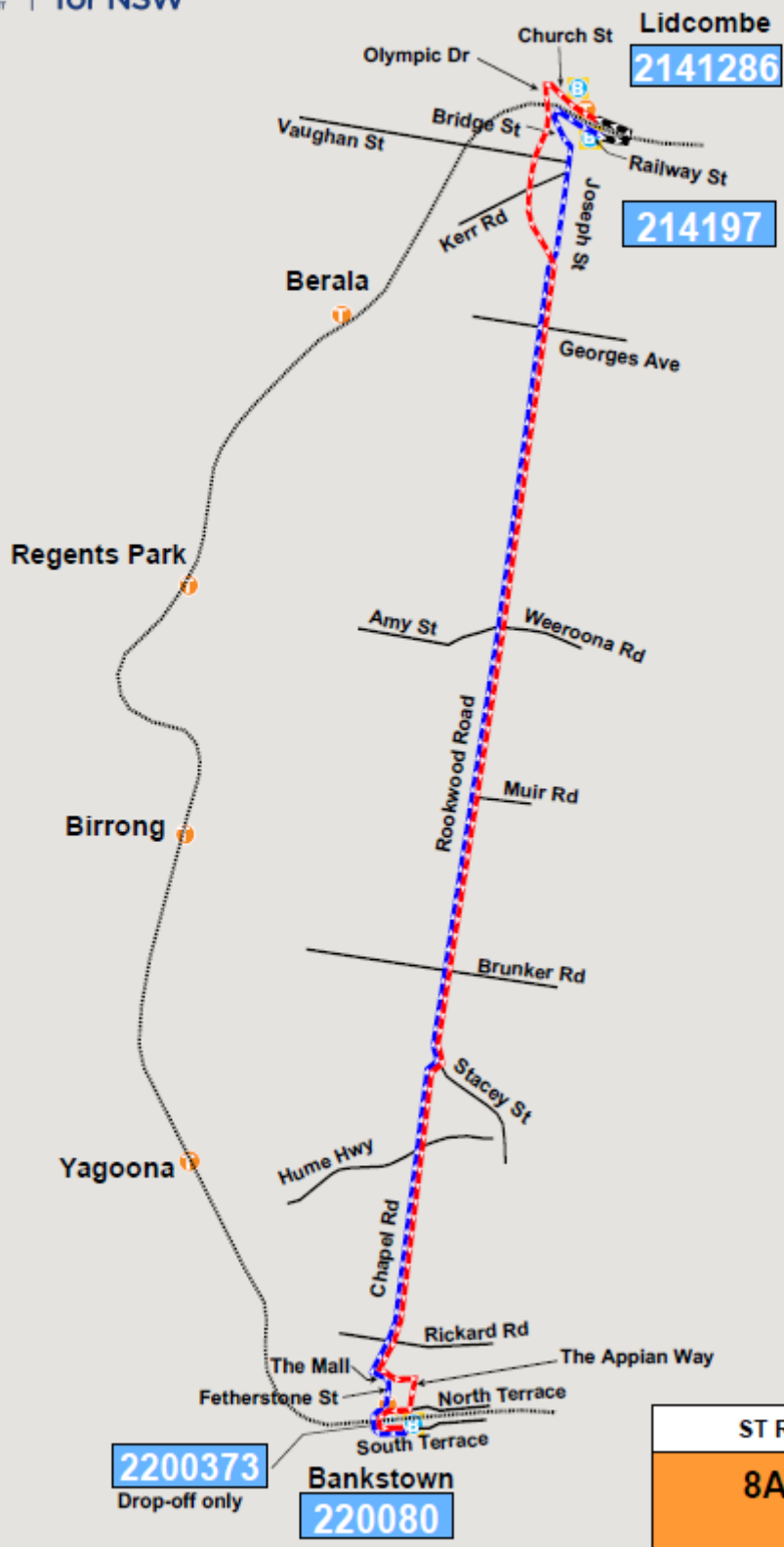
Appendix C - Temporary Transport Plan Bus Routes



LEGEND	
	Bus stop
	Bus stop #
	Route outbound
	Route citybound
	Route turn around

ST Replacement Bus Service	
8T3	Lidcombe to Bankstown
	Both Directions
	ALL STATIONS





LEGEND

- Bus stop
- Bus stop #
- Route outbound
- Route citybound
- Route turn around

ST Replacement Bus Service

8AT3 Lidcombe to Bankstown
Both Directions
EXPRESS





ST Replacement Bus Service



10T3

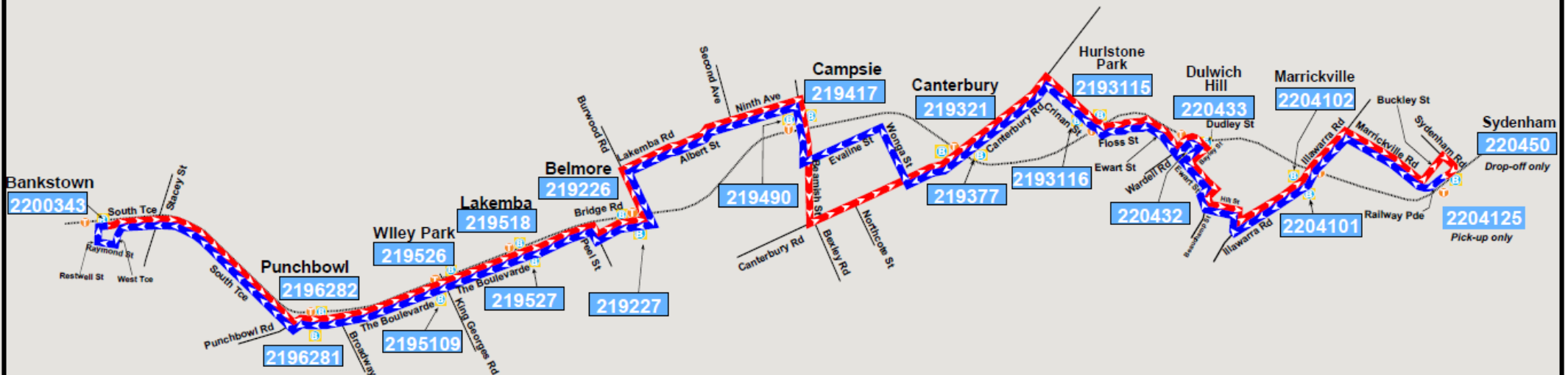
Bankstown to Sydenham

Both Directions

ALL STATIONS





Transport for NSW



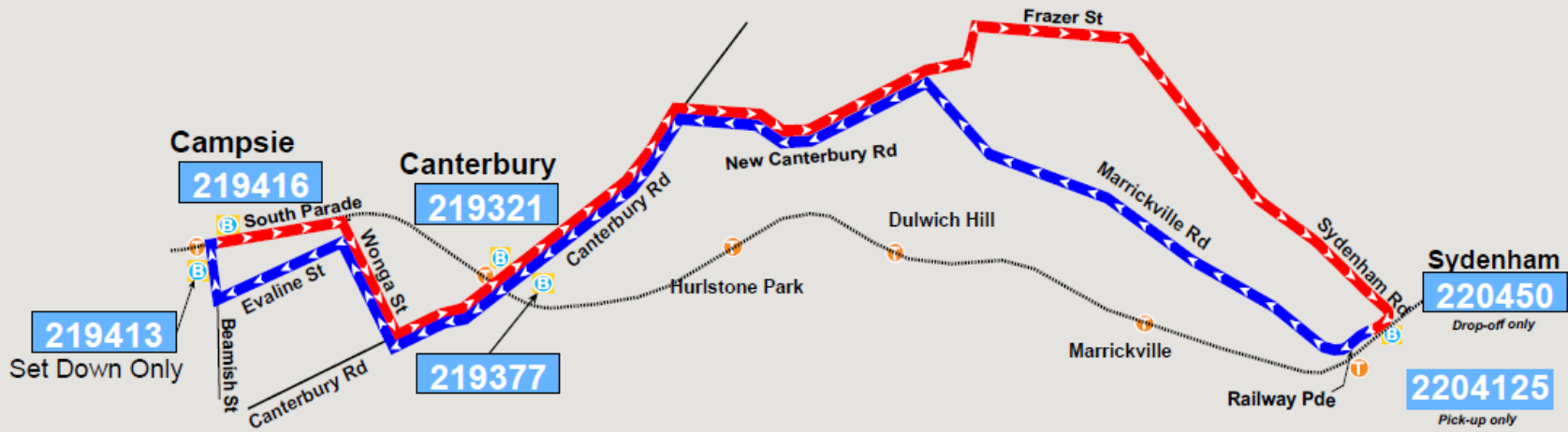
LEGEND

- Bus stop
- Bus stop #
- Route outbound
- Route citybound
- Route turn around






 **ST Replacement Bus Service**
 **13T3** **Campsie to Sydenham**
 Both Directions
EXPRESS



Transport
for NSW



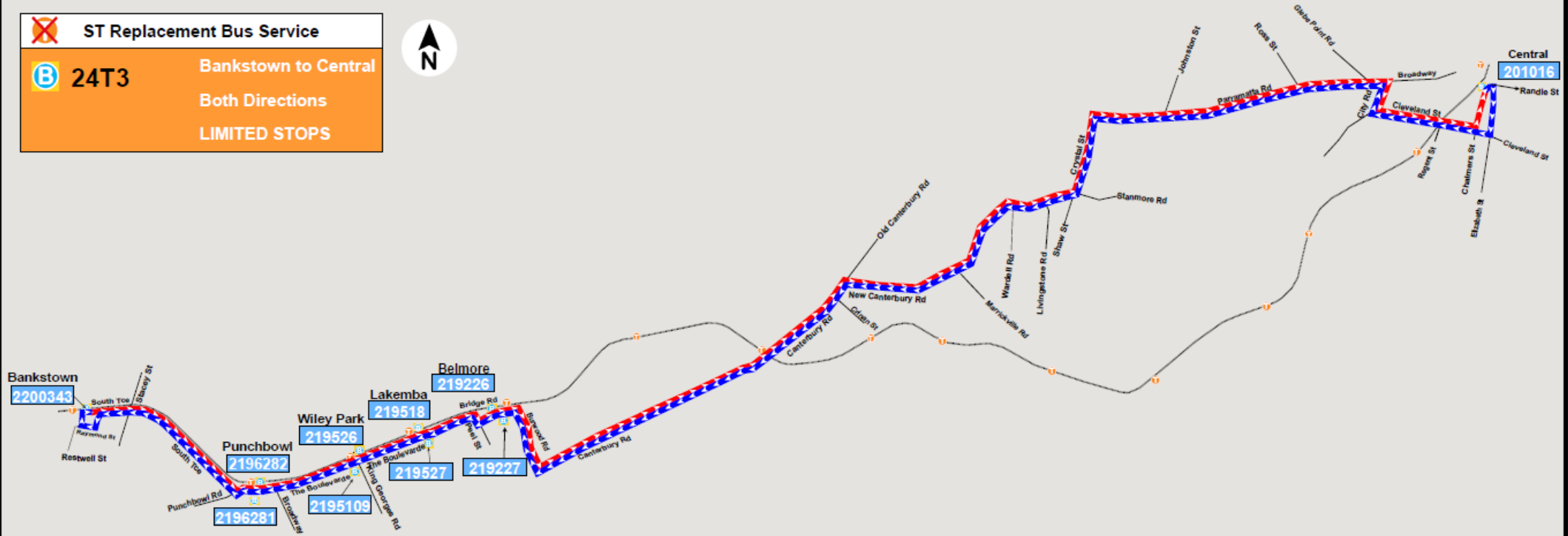
LEGEND

-  Bus stop
-  Bus stop #
-  Route outbound
-  Route citybound
-  Route turn around



ST Replacement Bus Service

24T3 Bankstown to Central
Both Directions
LIMITED STOPS



LEGEND

- Bus stop
- Bus stop #
- Route outbound
- Route citybound
- Route turn around





ST Replacement Bus Service



33T3

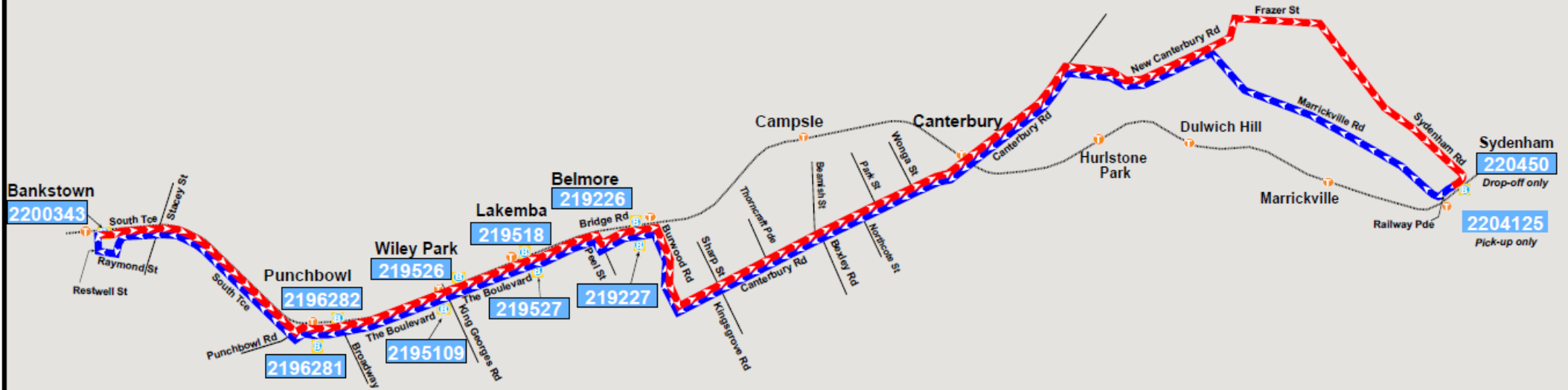
Bankstown to Sydenham

Both Directions

LIMITED STOPS



Transport for NSW



LEGEND

-  Bus stop
-  Bus stop #
-  Route outbound
-  Route citybound
-  Route turn around



ST Replacement Bus Service



35T3

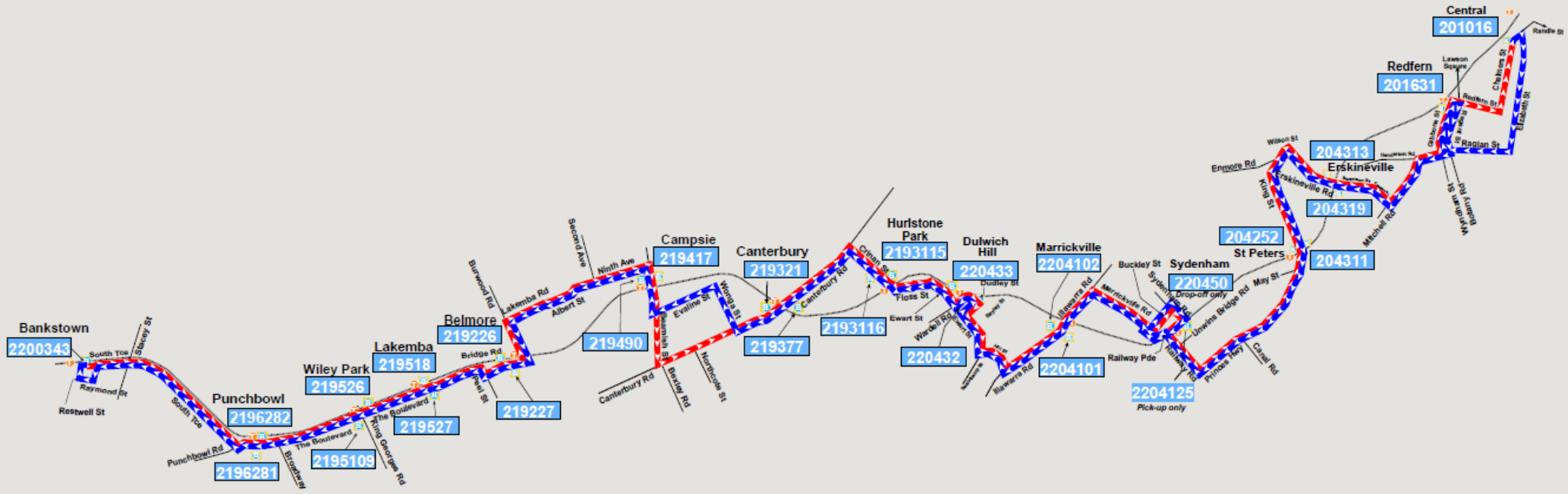
Bankstown to Central

Both Directions

ALL STATIONS



Transport for NSW



LEGEND



Bus stop



Bus stop #



Route outbound



Route citybound



Route turn around



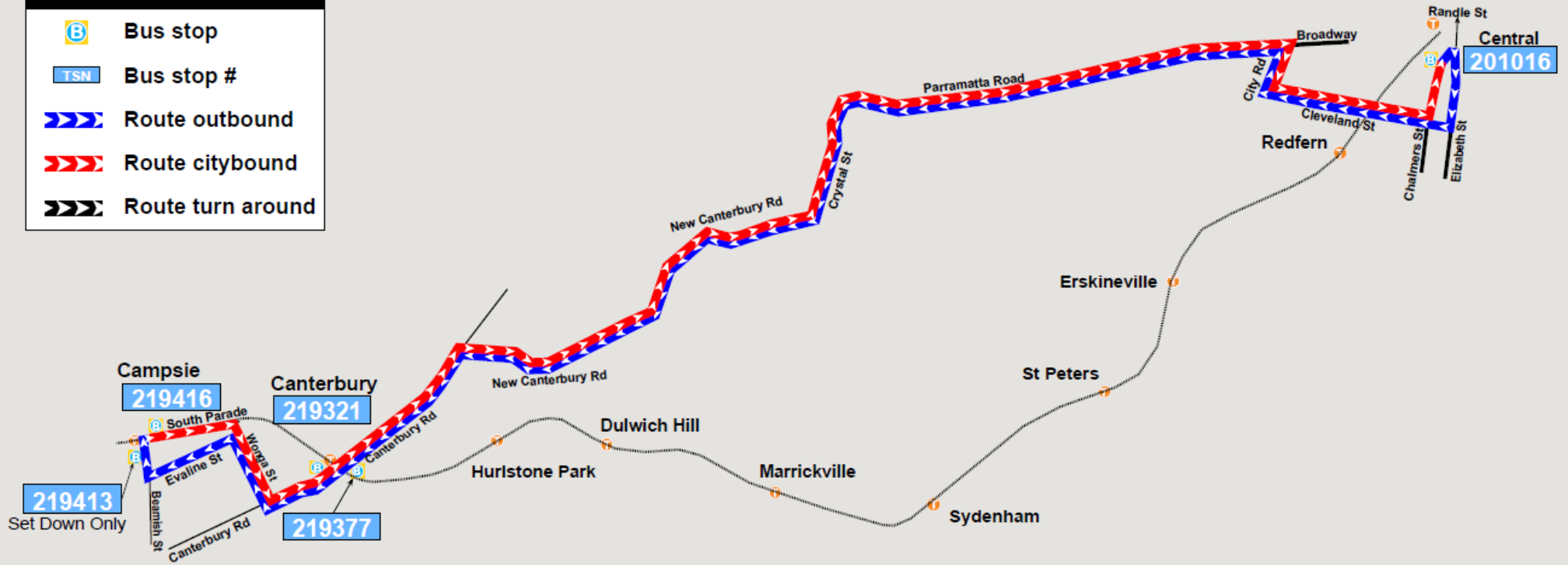


Transport
for NSW



	ST Replacement Bus Service
	78T3 Campsie, Canterbury Then Central Both Directions

LEGEND	
	Bus stop
	Bus stop #
	Route outbound
	Route citybound
	Route turn around



Appendix D - Chalmers Street Clearway Map



Appendix E - Bus Stop and Layover locations and Temporary Parking Changes

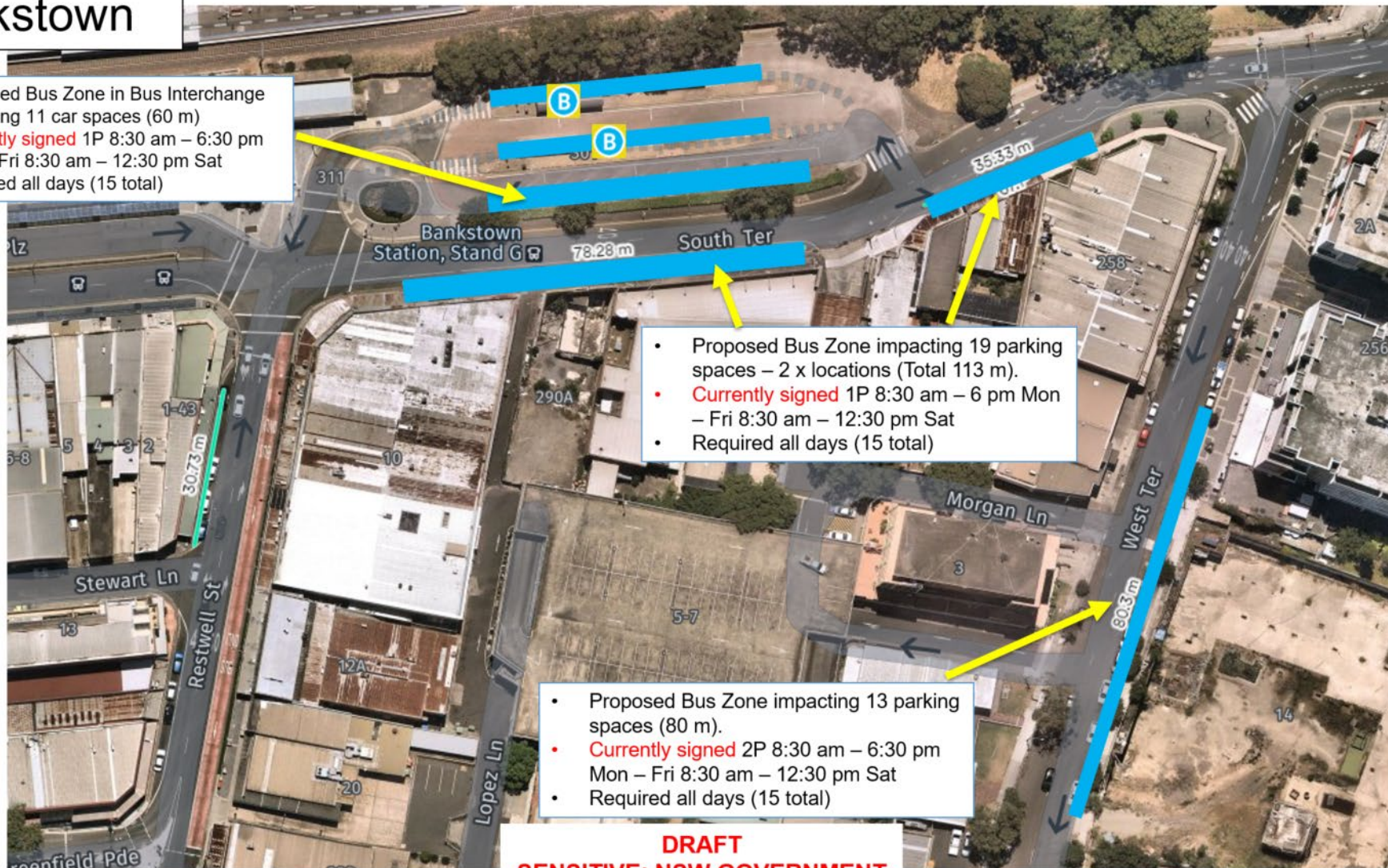


Canterbury Bankstown

Traffic committee: **Tuesday 9 November 2021**

Bankstown

- Proposed Bus Zone in Bus Interchange impacting 11 car spaces (60 m)
Currently signed 1P 8:30 am – 6:30 pm
Mon – Fri 8:30 am – 12:30 pm Sat
- Required all days (15 total)



- Proposed Bus Zone impacting 19 parking spaces – 2 x locations (Total 113 m).
- **Currently signed** 1P 8:30 am – 6 pm Mon – Fri 8:30 am – 12:30 pm Sat
- Required all days (15 total)

- Proposed Bus Zone impacting 13 parking spaces (80 m).
- **Currently signed** 2P 8:30 am – 6:30 pm Mon – Fri 8:30 am – 12:30 pm Sat
- Required all days (15 total)

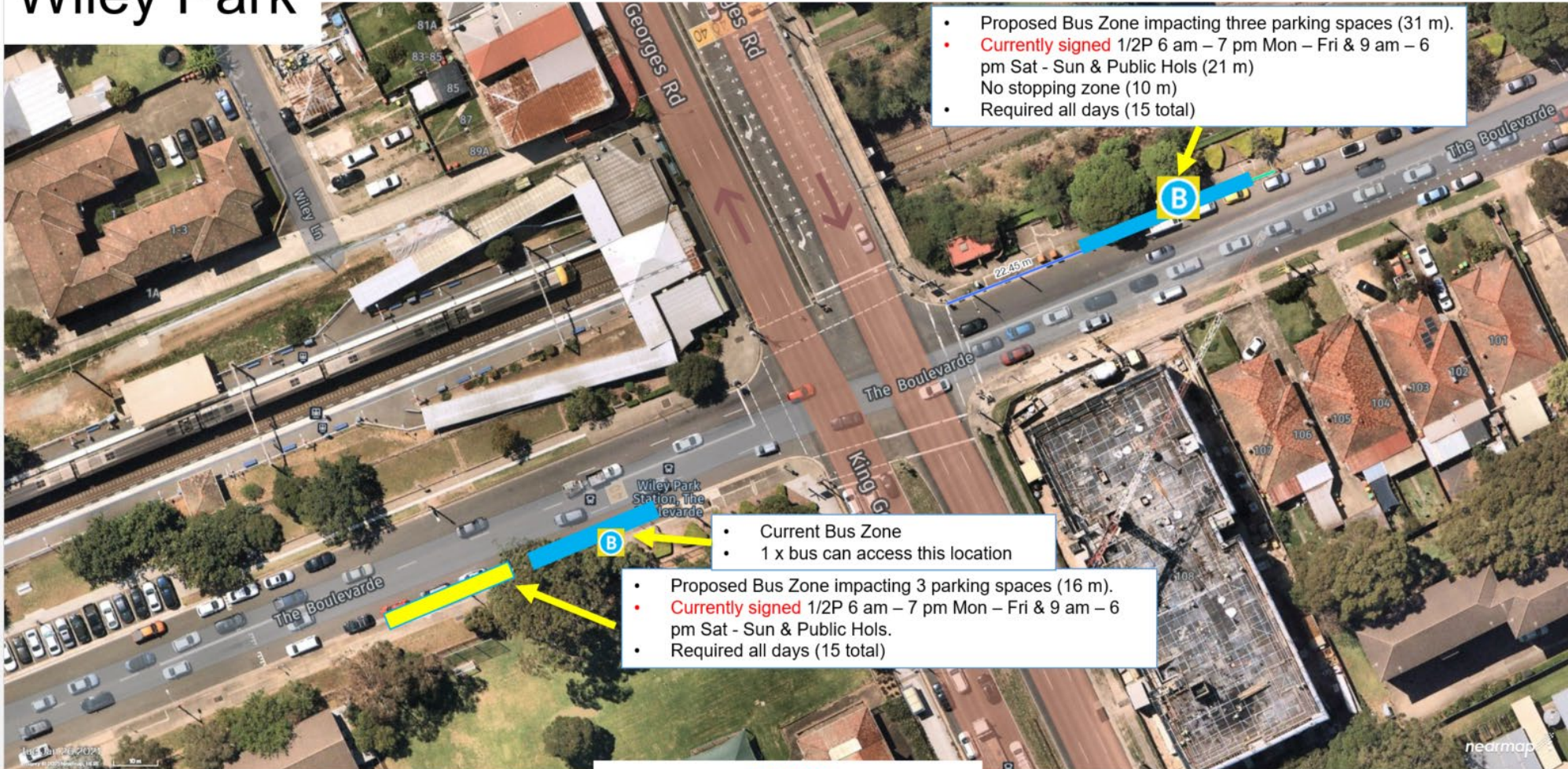
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SENSITIVE: NSW GOVERNMENT

Punchbowl



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SENSITIVE: NSW GOVERNMENT

Wiley Park



- Proposed Bus Zone impacting three parking spaces (31 m).
- **Currently signed** 1/2P 6 am – 7 pm Mon – Fri & 9 am – 6 pm Sat - Sun & Public Hols (21 m)
No stopping zone (10 m)
- Required all days (15 total)

- Current Bus Zone
- 1 x bus can access this location

- Proposed Bus Zone impacting 3 parking spaces (16 m).
- **Currently signed** 1/2P 6 am – 7 pm Mon – Fri & 9 am – 6 pm Sat - Sun & Public Hols.
- Required all days (15 total)

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SENSITIVE: NSW GOVERNMENT

Lakemba

- Relocated **Taxi Zone** to Railway Parade impacting two parking spaces (14 m)
- **Currently signed** 1/2P 8:30 am – 6 pm Mon-Fri & 8:30 – 12:30 pm Sat
- Required all days

- Proposed Bus Zone impacting two Taxi Zone spaces (16 m).
- Required all days

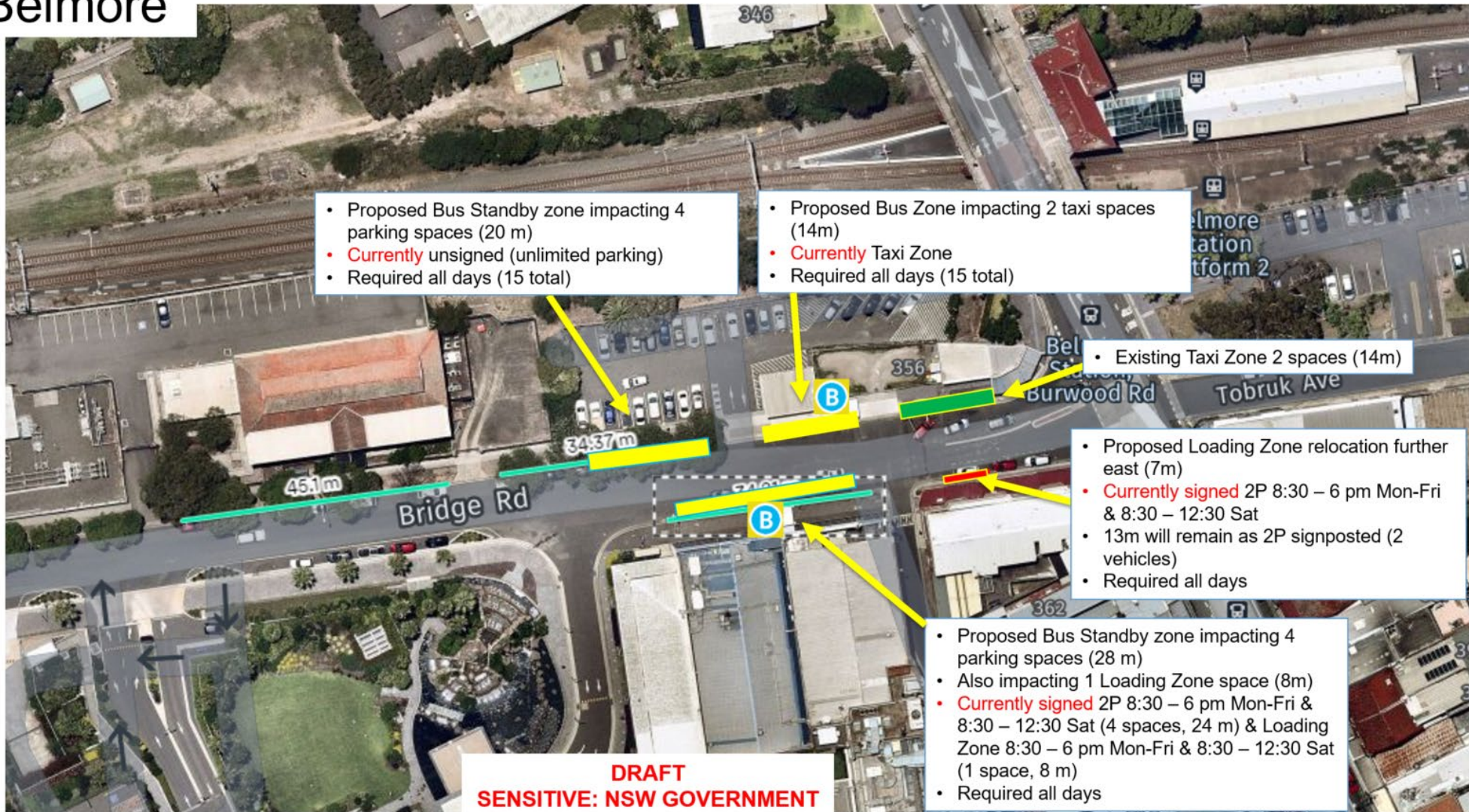
- Proposed Bus Zone extension impacting no stopping zone (12 m).
- **Currently signed** No Stopping Zone
- *No stopping zone is available for 20m prior to intersection stop line in line with road safe standards.*
- Required all days

- Proposed Bus Zone extension impacting one parking space (7 m).
- **Currently signed** P 5 min
- Required all days

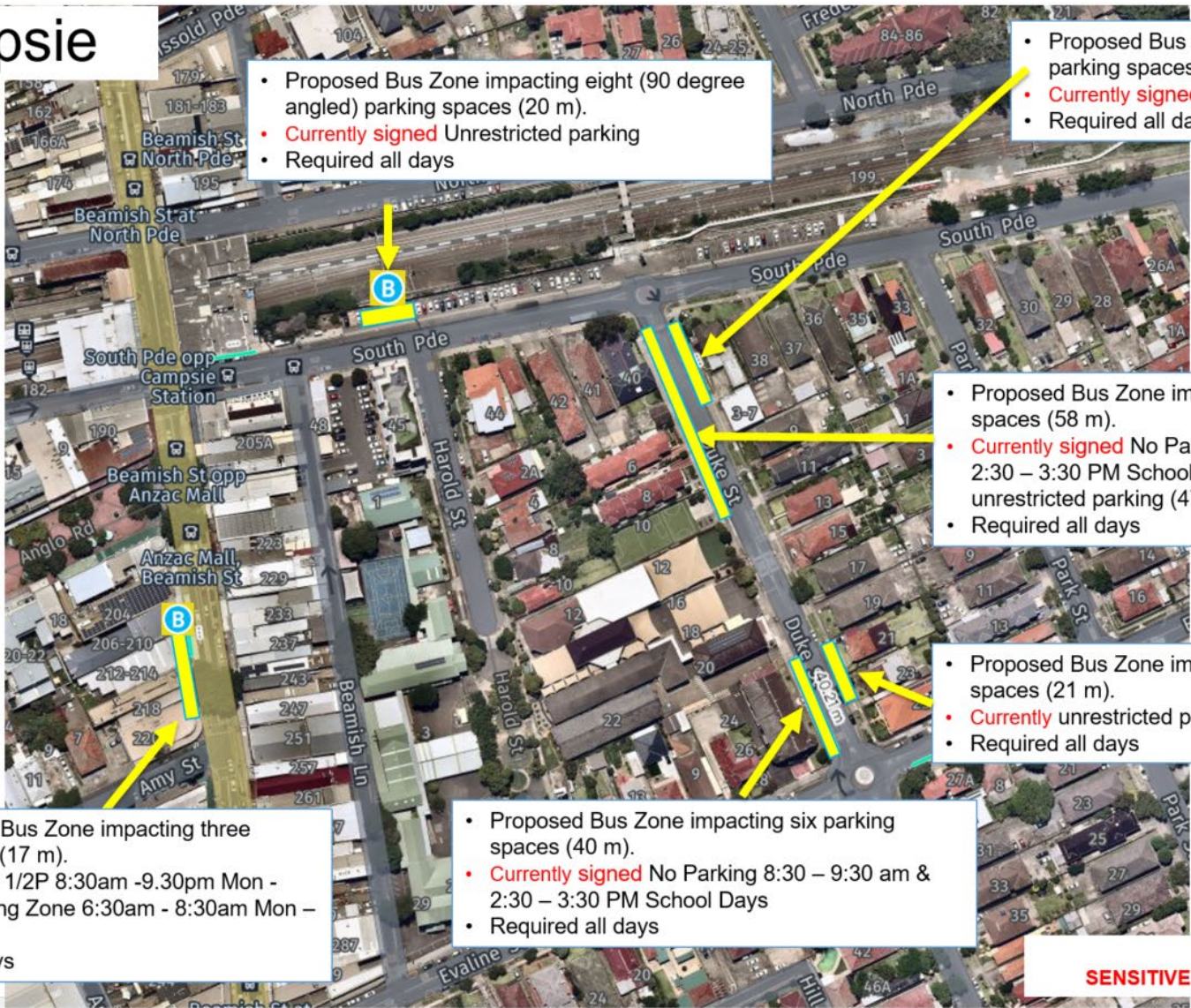


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SENSITIVE: NSW GOVERNMENT

Belmore



Campsie



- Proposed Bus Zone impacting eight (90 degree angled) parking spaces (20 m).
- **Currently signed** Unrestricted parking
- Required all days

- Proposed Bus Standby Zone impacting four parking spaces (24 m).
- **Currently signed** unrestricted parking
- Required all days (15 total)

- Proposed Bus Zone impacting eight parking spaces (58 m).
- **Currently signed** No Parking 8:30 – 9:30 am & 2:30 – 3:30 PM School Days (11 m); unrestricted parking (47 m)
- Required all days

- Proposed Bus Zone impacting three parking spaces (21 m).
- **Currently** unrestricted parking (3 spaces)
- Required all days

- Extend existing Bus Zone impacting three parking spaces (17 m).
- **Currently signed** 1/2P 8:30am -9.30pm Mon - Sun AND Loading Zone 6:30am - 8:30am Mon – Sun
- Required all days

- Proposed Bus Zone impacting six parking spaces (40 m).
- **Currently signed** No Parking 8:30 – 9:30 am & 2:30 – 3:30 PM School Days
- Required all days

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SENSITIVE: NSW GOVERNMENT

Canterbury



- Proposed Bus Zone impacting nine parking spaces (56 m).
- **Currently signed** Clearway 6 am – 7 pm Mon-Fri & 9 am – 6 pm Sat-Sun & Public Holidays
- Required all days



Inner West Council

Traffic committee: **Monday 18 October 2021**

Hurlstone Park

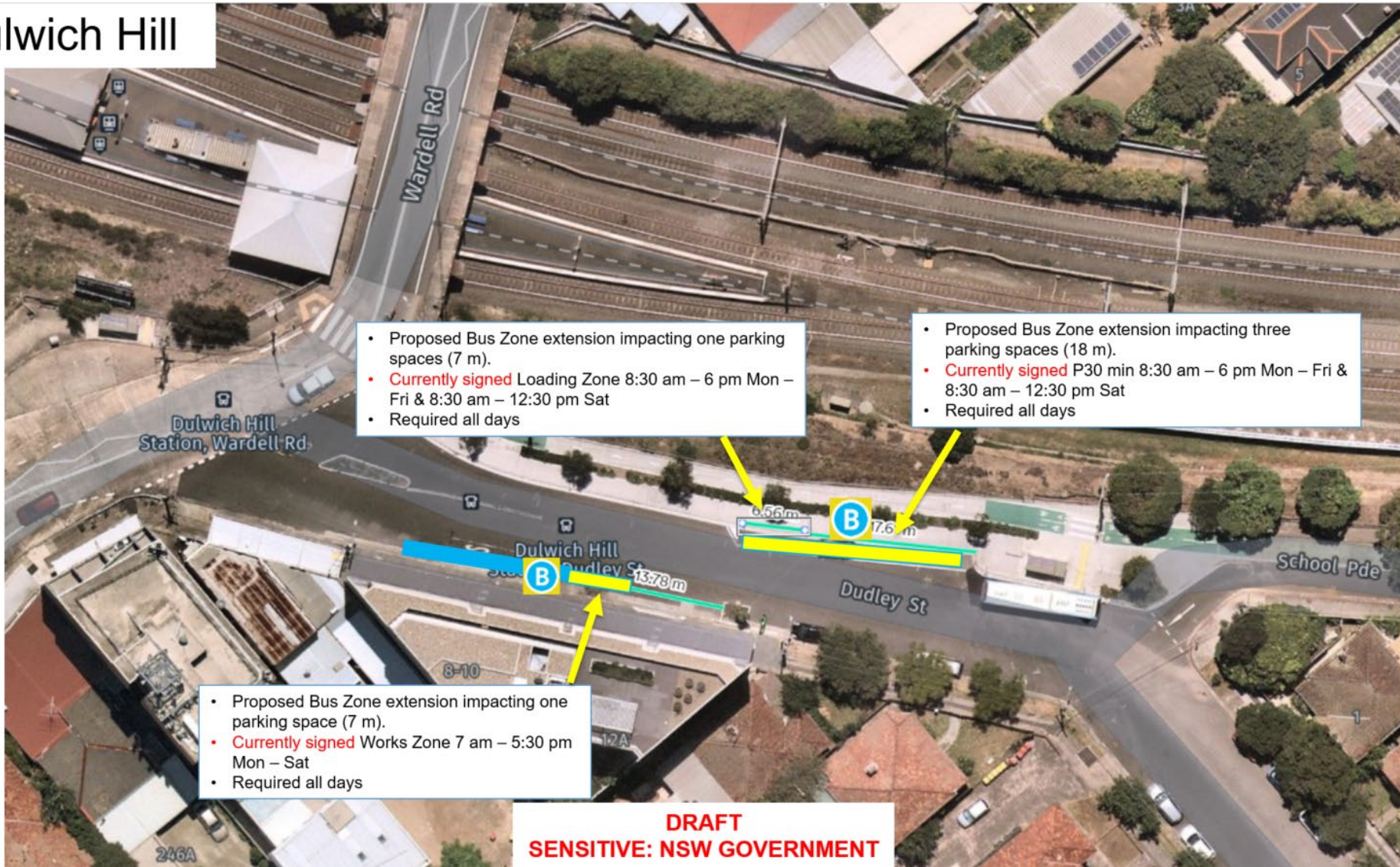


- Proposed bus zone impacting five parking spaces (30 m). **Currently signed** 1P 8:30 am – 6 pm Mon-Fri & 8:30 – 12:30 pm Sat
- Required all days

- Proposed no stopping extension impacting three parking spaces (20 m).
- **Currently signed** unrestricted parking
- Required all days

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SENSITIVE: NSW GOVERNMENT

Dulwich Hill



Sydenham

- Proposed Bus Zone impacting 40 parking spaces (118 m).
- **Currently signed** All-day parking
- Required from 29/12 to 9/1 (12 days total)

- Proposed Bus Zone impacting eleven parking spaces (32 m).
- **Currently signed** 4P 8:30 am – 6 pm Mon - Fri
- Required from 29/12 to 9/1 (12 days total)

- Proposed Bus Zone impacting eleven parking spaces (69 m).
- **Currently signed** unrestricted; All-day parking
- Required all days (15 days total)

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SENSITIVE: NSW GOVERNMENT





Cumberland Council

Traffic committee: **Wednesday 3 November 2021**

Regents Park



- Proposed Bus Zone impacting four parking spaces – eastern side/Southbound of Park Rd (30m)
- **Currently** unrestricted parking
- Required all days (15 total)

- Proposed Bus Zone impacting four parking spaces – Western side of Edwin St (26 m)
- **Currently signed** 1/2P 8:30 am – 6 pm Mon – Fri & 8:30 am – 12 pm Sat
- Required all days (15 total)

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SENSITIVE: NSW GOVERNMENT

Lidcombe

- Proposed Bus Zone impacting 28 parking spaces – 45 degree angled parking (100m total)
- **Currently signed** 2P 8:30 am – 6 pm Mon – Fri & 8:30 am – 12:30 pm Sat
- Required all days (15 total)

- Relocated **Taxi Zone** impacting 4 parking spaces (24m total)
- **Currently combination of signed & unrestricted** (1 parking space) 2P 8:30 am – 6 pm Mon – Fri & 8:30 am – 12:30 pm Sat (6m)
- Unrestricted parking 3 spaces (18m)
- Required all days (15 total)

- Relocated **Taxi Zone** impacting 3 parking spaces (22m total)
- **Currently signed** ½ P 8:30 am – 6 pm Mon – Fri & 8:30 am – 12:30 pm Sat
- Required all days (15 total)



- Proposed Bus Zone impacting 6 taxi spaces (45m total)
- **Currently signed** Taxi Zone
- **Taxi Zone** relocated on opposite side of Church St
- Required all days (15 total)

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SENSITIVE: NSW GOVERNMENT



City of Sydney Council

Central



- Proposed Bus Zone extension impacting 55 parking spaces (355 m).
- **Currently signed** Bus Zone 6am – 10am & 3pm – 8pm Mon-Fri
2P 8pm – 10pm Mon-Fri
4P 10am – 3pm Mon-Fri
4P 8am – 10pm Sat, Sun & Pub Hols
- Required from 26/12 to 28/12 (3 days total)

- Commencement of existing cyclist lane – North of the driveway (park entrance)
- The cyclist lane will remain unaffected north of the driveway/bus stop

- Existing signalised pedestrian crossing
- No impact to the crossing

- Proposed Bus Stop extension impacting ten parking spaces (60 m).
- **Currently signed** 1P 8am – 6pm Mon-Fri
4P 6pm – 10pm Mon-Fri
4P 8am – 10pm Sat, Sun & Pub Hols
- Required from 26/12 to 28/12 (3 days total)

- Proposed Bus Stop extension impacting 15 parking spaces (92 m).
- **Currently signed** 2P 8am – 6pm Mon-Fri
4P 6pm – 10pm Mon-Fri
4P 8am – 10pm Sat, Sun & Pub Hols
- Required from 26/12 to 28/12 (3 days total)

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SENSITIVE: NSW GOVERNMENT

Appendix F - Stakeholder Consultation

Timing	Stakeholder group	Approach	Tool
12 weeks out	Minister's Office (MO)	<ul style="list-style-type: none"> Brief MO on TTP (train plan, bus plan and high level customer communications strategy) 	<ul style="list-style-type: none"> Email
12 weeks out	Local Councils <ul style="list-style-type: none"> Canterbury Bankstown Inner West Cumberland 	<ul style="list-style-type: none"> Initial briefing on TTP and proposed parking changes 	<ul style="list-style-type: none"> Slide pack
	Local Councils <ul style="list-style-type: none"> City of Sydney 	<ul style="list-style-type: none"> Initial briefing on TTP and proposed parking changes 	<ul style="list-style-type: none"> Email
12 weeks out	Residents and businesses	<ul style="list-style-type: none"> Media release inviting community to have their say on parking changes 	<ul style="list-style-type: none"> Media release
12 weeks out	Residents and local business within the LGAs of: <ul style="list-style-type: none"> Canterbury Bankstown Inner West Cumberland 	<ul style="list-style-type: none"> Raise awareness and collate feedback on the proposed kerbside changes 	<ul style="list-style-type: none"> Letter box drop notification Online website Collate feedback, and prepare Traffic Committee submissions
8 weeks out	Sydney Airport including Airlines	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> Briefing – slide pack Provide copies of the brochure at later date Provide content for distribution to travellers via established airport and airline channels at later date
8 weeks out	Minister's Office (MO)	<ul style="list-style-type: none"> Email MO proposed engagement & marketing plan 	<ul style="list-style-type: none"> Powerpoint Pack
6 weeks out	Accessible Transport Advisory Committee (ATAC)	<ul style="list-style-type: none"> Provide stakeholders with Accessible information regarding TTP Share briefing pack with ATAC forum members 	<ul style="list-style-type: none"> Briefing pack via Sean Webber Provide copies of the brochure (accessible copies)

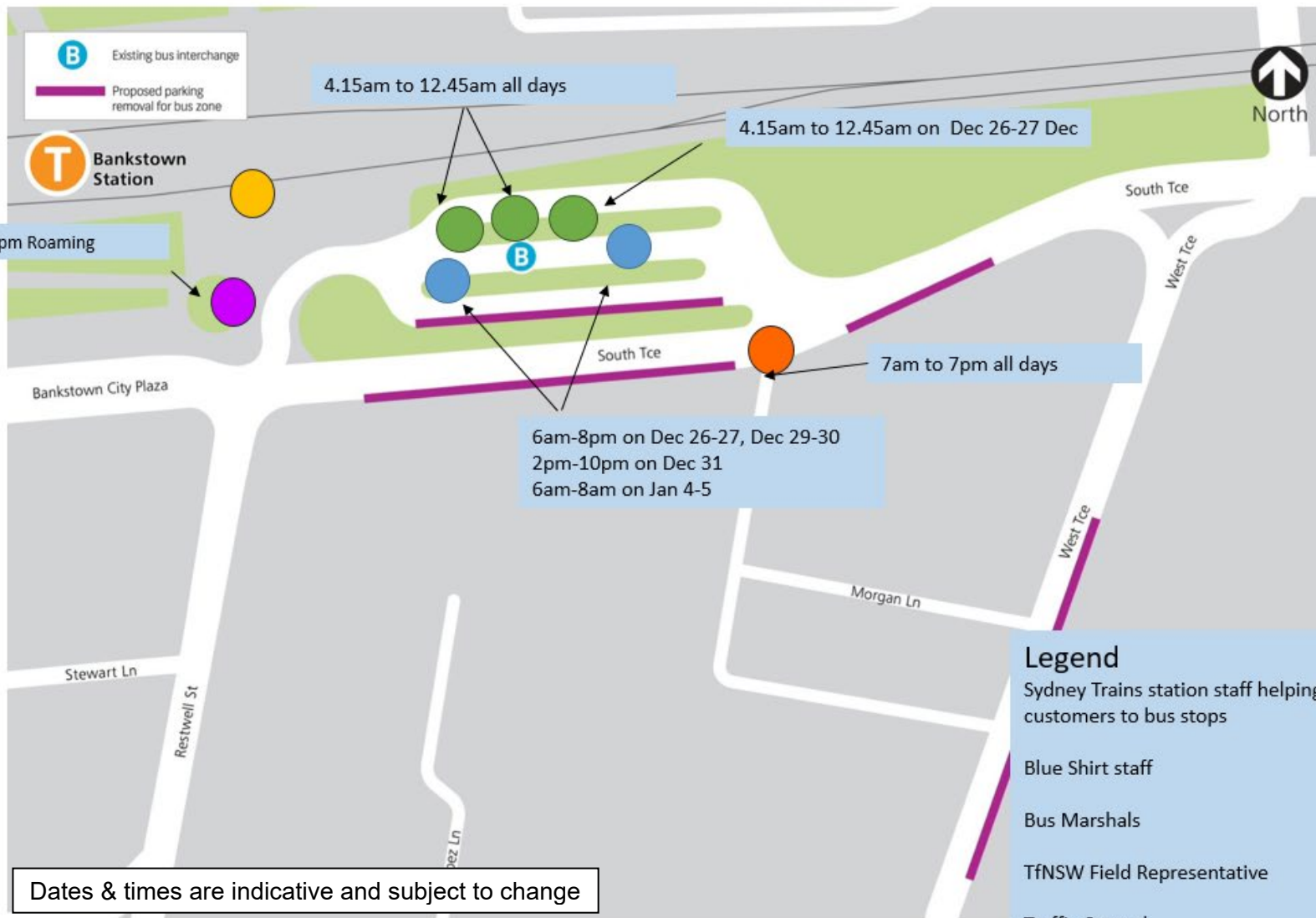
4 weeks out	Emergency Services	<ul style="list-style-type: none"> • Provide stakeholders with Accessible information regarding TTP • 	<ul style="list-style-type: none"> • Powerpoint presentation
4 weeks out	Point 2 Point industry (Inc. NSW Taxi Council, Uber, Ola etc.)	<ul style="list-style-type: none"> • Raise awareness of the proposed temporary kerbside changes impacting taxi ranks at Lakemba and Belmore Stations • Present at P2P forum 	<ul style="list-style-type: none"> • Present and P2P forum • Forward copies of the brochure • Email contacts with the taxi changes • Signage for taxi zone impacts
4 weeks out	Residents and local businesses near Central Station	<ul style="list-style-type: none"> • Provide businesses & residents an overview of parking changes (3 days only) 	<ul style="list-style-type: none"> • Letterbox drop
4 weeks out	Customers and community	<ul style="list-style-type: none"> • Media release to raise awareness • Share proposed bus routes 	<ul style="list-style-type: none"> • Media release • Website update (MySydney) • Customer brochure
4 weeks out	Local MPs <ul style="list-style-type: none"> • MP for Summer Hill • MP for Canterbury • MP for Lakemba • MP for Bankstown 	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program • Offer a briefing – Minister's Office to confirm • Overview of the engagement undertaken with local businesses for kerbside changes 	<ul style="list-style-type: none"> • Slide pack (if briefing required) • Email • Customer brochure
4 weeks out	Local Councils <ul style="list-style-type: none"> • Mayor for Bankstown • Mayor for Inner West 	<ul style="list-style-type: none"> • Provide stakeholders with further information about the TTP program • Offer a briefing - Minister's Office to confirm (for Mayor/councillor briefings) • Overview of the engagement undertaken with local businesses for kerbside changes 	<ul style="list-style-type: none"> • Slide pack (if briefing required) • Email • Customer brochure

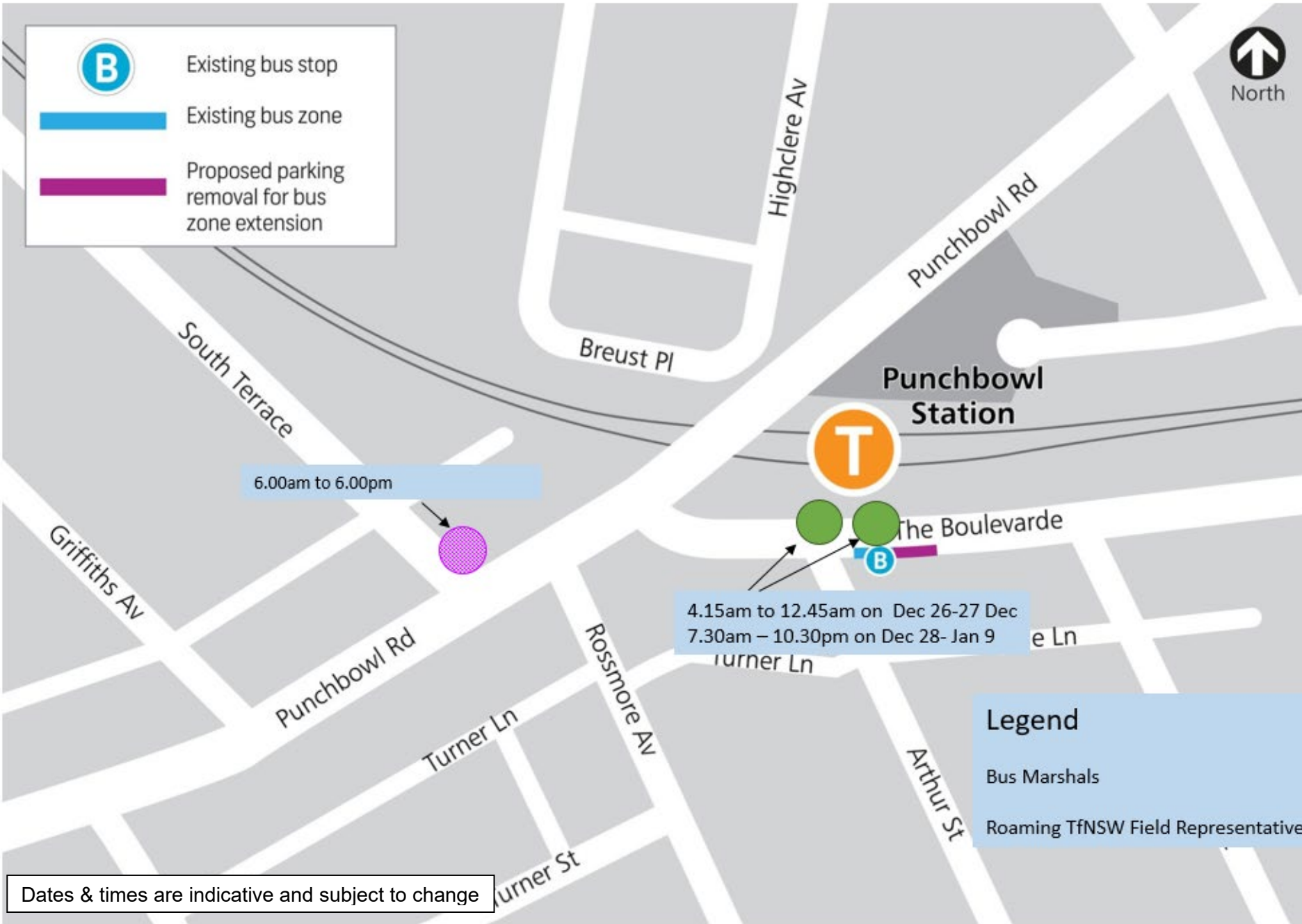
<p>4 weeks out</p>	<p>Business Associations</p> <ul style="list-style-type: none"> • Canterbury Bankstown Chamber of Commerce • Belmore Shopkeepers Association • Australia Arab Business Council • Marrickville Business Association • Marrickville Chamber of Commerce • Dulwich Hill Urban Centre Committee 	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program • Overview of the engagement undertaken with local businesses for kerbside changes 	<ul style="list-style-type: none"> • Send emails and offer briefings • Briefing – slide pack • Provide copies of the brochure (translated) • Provide content for distribution to members
<p>4 weeks out</p>	<p>Health</p> <ul style="list-style-type: none"> • NSW Health • Bankstown Hospital • Canterbury Hospital • Medical Centres 	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send emails and offer briefings • Briefing – slide pack • Provide copies of translated brochures • Provide content for distribution to members
<p>4 weeks out</p>	<p>Education (Western Sydney University, Sydney University, University of NSW, Macquarie University, Wollongong University, and TAFE Bankstown, Padstow, Campsie, Petersham, Ultimo)</p>	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program to ensure students and staff are informed of the changes. 	<ul style="list-style-type: none"> • Send email with a copy of the customer brochure • Prepare content for Uni to distribute
<p>4 weeks out</p>	<p>Event organisers</p>	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program • Share information with event organisers to ensure getting to and from events is communicated to event goers 	<ul style="list-style-type: none"> • Send emails • Provide copies of the brochure • Coordinate with TMC to distribute, and advise stakeholders using existing communications channels
<p>4 weeks out</p>	<p>Culturally and Linguistic Diverse Communities</p>	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send emails • Provide copies of the brochure + translated brochures

	<ul style="list-style-type: none"> • Ethnic Communities' Council of NSW • Bankstown Multicultural Youth Services • Workers with Youth Network • The Multicultural Network • Islamic Radio Network 		<ul style="list-style-type: none"> • Provide content for distribution to members
4 weeks out	Shopping Centres <ul style="list-style-type: none"> • Bankstown Centro • Roselands Centro 	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send emails • Provide copies of the brochure • Provide content for distribution to staff and customers
4 weeks out	Hotels <ul style="list-style-type: none"> • Travelodge Hotel Bankstown • Gardenview Hotel • Rydges Bankstown • Cambridge Lodge • Campsie Hotel • Station House Hotel • Oasis on Beamish • Wiley Park Hotel • Lakemba Hotel 	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send emails • Provide copies of the brochure • Provide content for distribution to staff and customers
4 weeks out	Clubs and sporting facilities <ul style="list-style-type: none"> • Bankstown RSL Club • Bankstown Sports Club • Bankstown - Canterbury Bull Dogs 	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send emails • Provide copies of the brochure • Provide content for distribution to staff and customers
4 weeks out	Places of Worship (refer to stakeholder list)	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send emails • Provide copies of the brochure • Provide content for distribution to staff and customers
4 weeks out	Aged care facilities (refer to stakeholder list)	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send emails • Provide copies of the brochure

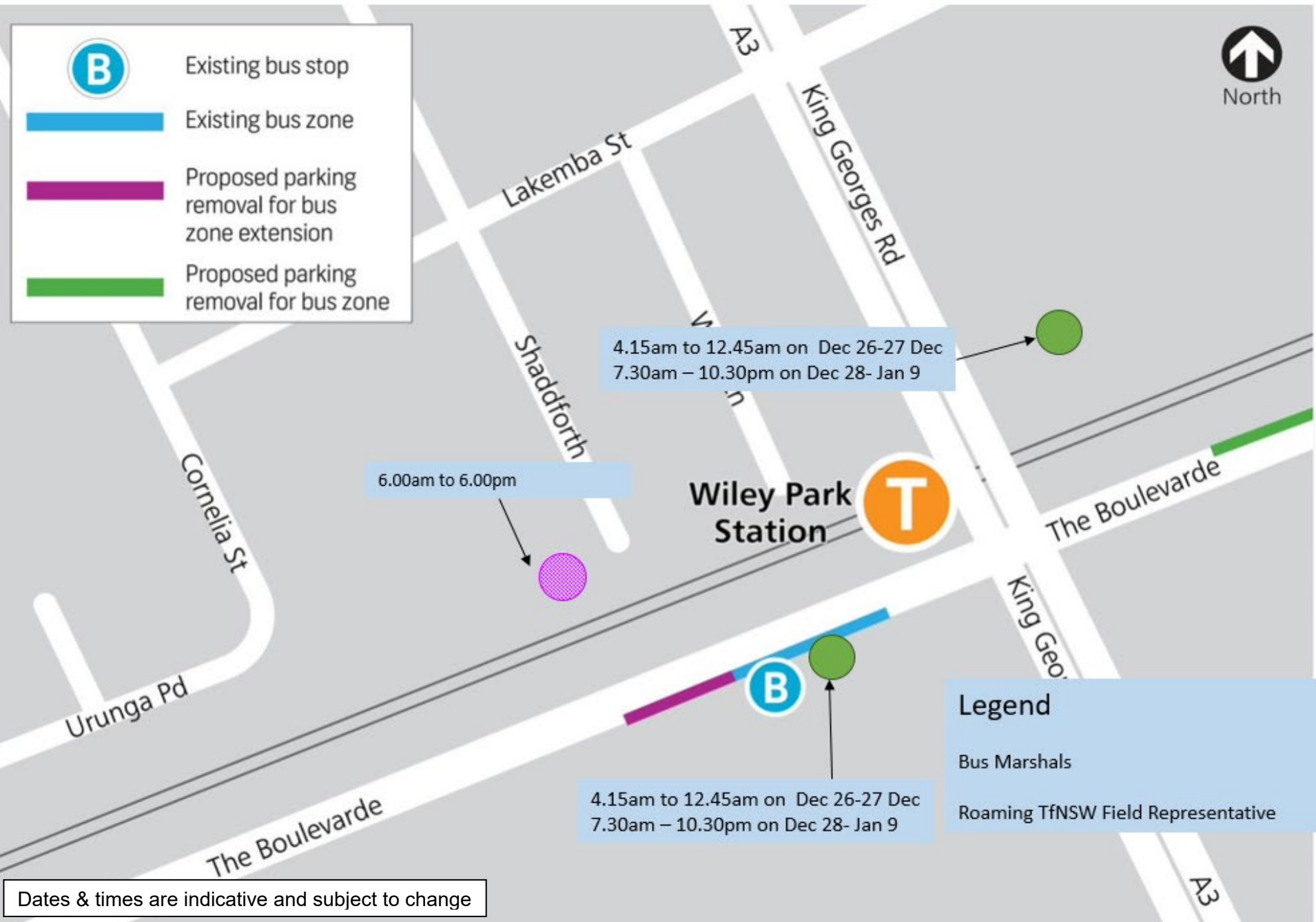
			<ul style="list-style-type: none"> • Provide content for distribution to staff and customers
4 weeks out	Community Centres (via council community services) <ul style="list-style-type: none"> • Bankstown Community Services Centre • Bankstown Senior Citizens' Centre 	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send emails • Provide copies of the brochure • Provide content for distribution to staff and customers
4 weeks out	Corporate audience	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send newsletter (TDM Newsflash) • Provide copies of the brochure • Provide content for distribution to staff and customers
2 weeks out	Customers and local residents	<ul style="list-style-type: none"> • Customer communication marketing campaign is live • Proactive local media commences 	<ul style="list-style-type: none"> • Transport Info news story • Trip Planner live • Social posts • Print ads • Station posters • Announcements • Trackwork notifications • Sydney Metro construction notification (TBC date) • Street teams at stations to raise awareness prior to the shutdown • Media release • Hard copy brochures

Appendix G – Customer Information Staffing Locations





Dates & times are indicative and subject to change





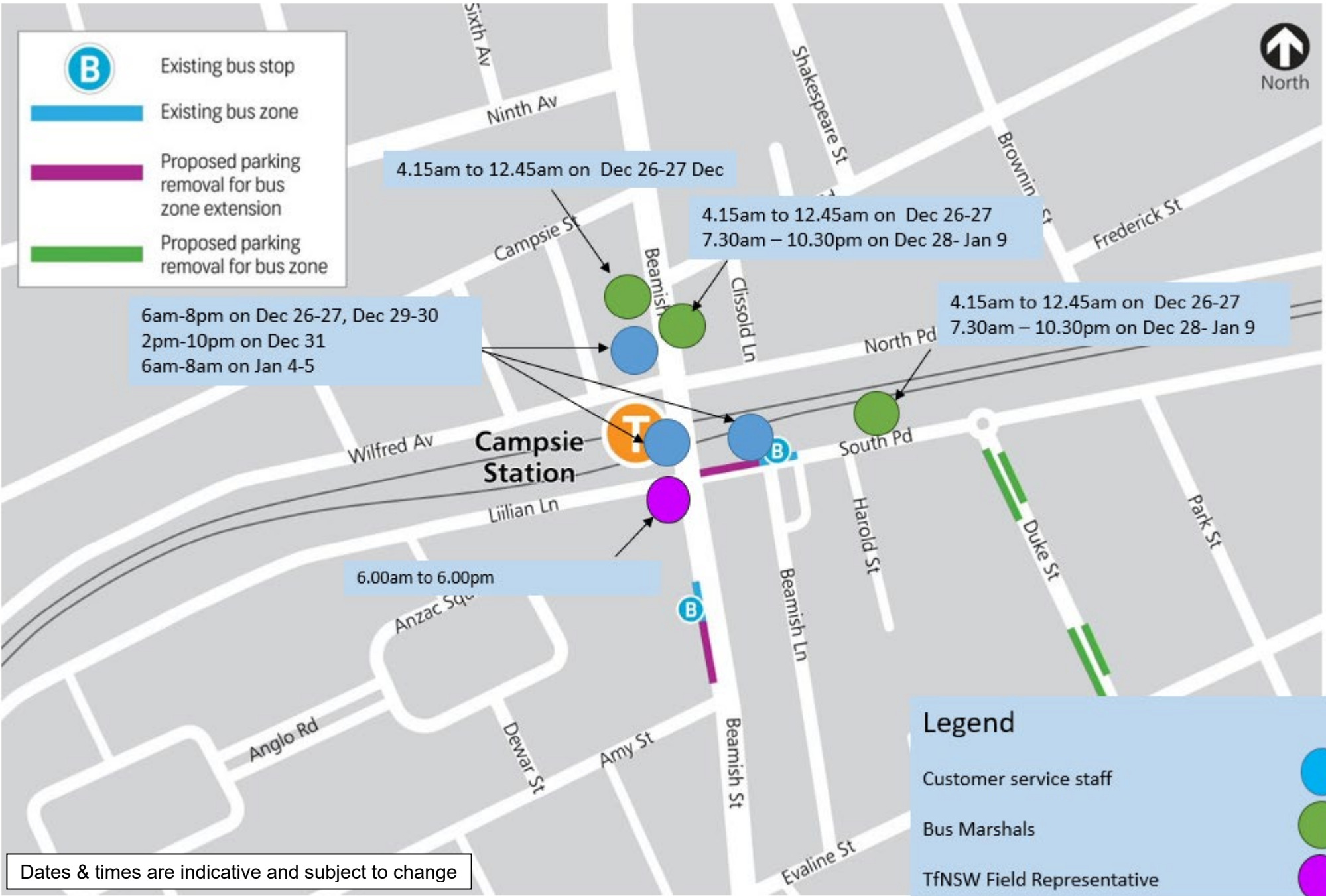
Not to scale. Indicative locations only.

Dates & times are indicative and subject to change



Not to scale. Indicative locations only.

Dates & times are indicative and subject to change



Dates & times are indicative and subject to change



- Proposed parking removal for bus zone extension
- Proposed parking removal for no stopping extension



4.15am to 12.45am on Dec 26-27 Dec
7.30am – 10.30pm on Dec 28- Jan 9

Crinan St

Mill Ln
Floss St

Marcia St

Marcia Ln

Duntroon St

Hampden St

The Parade

Garnet St

Ewart St



Hurlstone Park Station

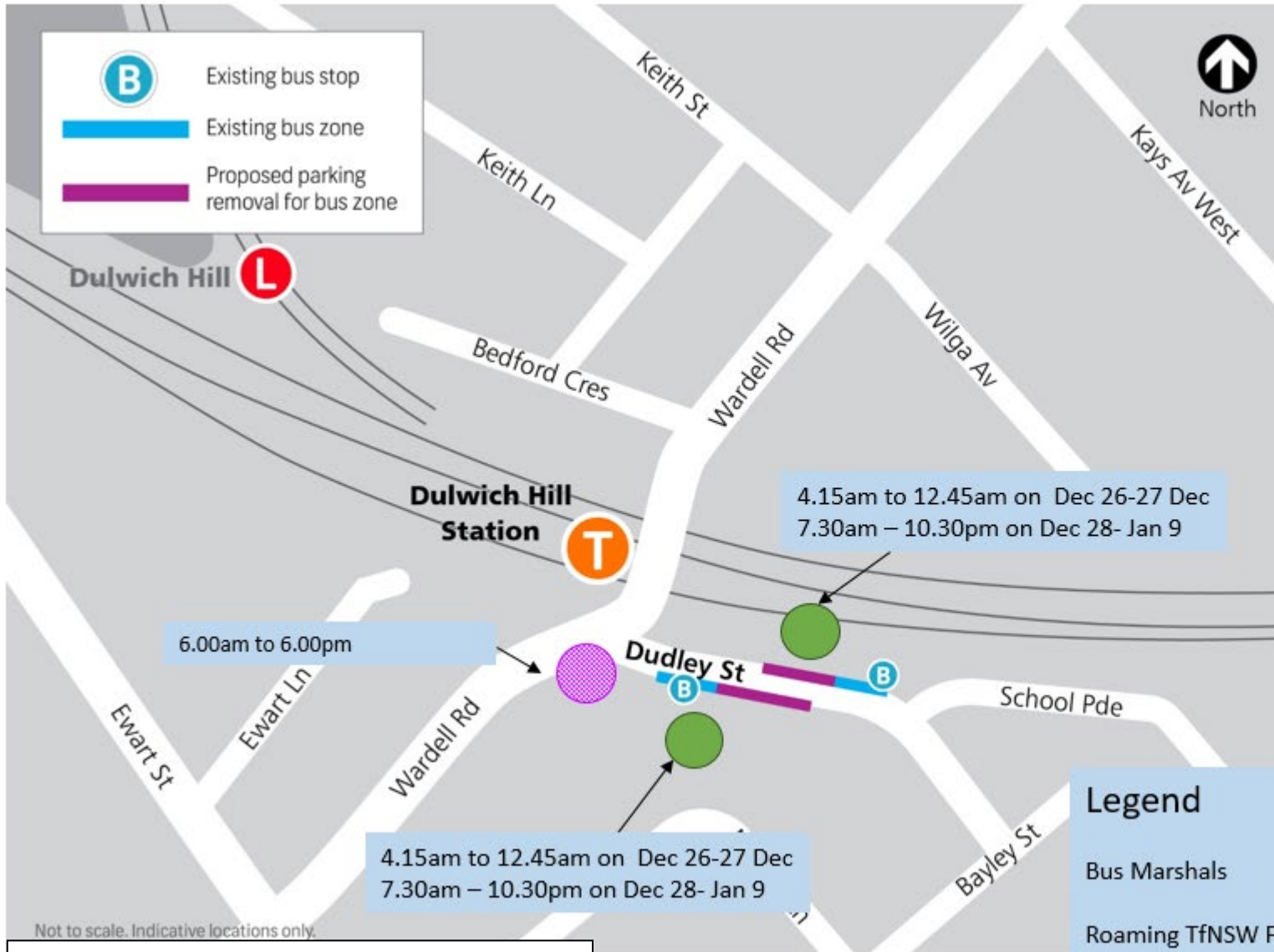
Floss St

6.00am to 6.00pm

Legend

- Bus Marshals
- Roaming TfNSW Field Representative

Dates & times are indicative and subject to change



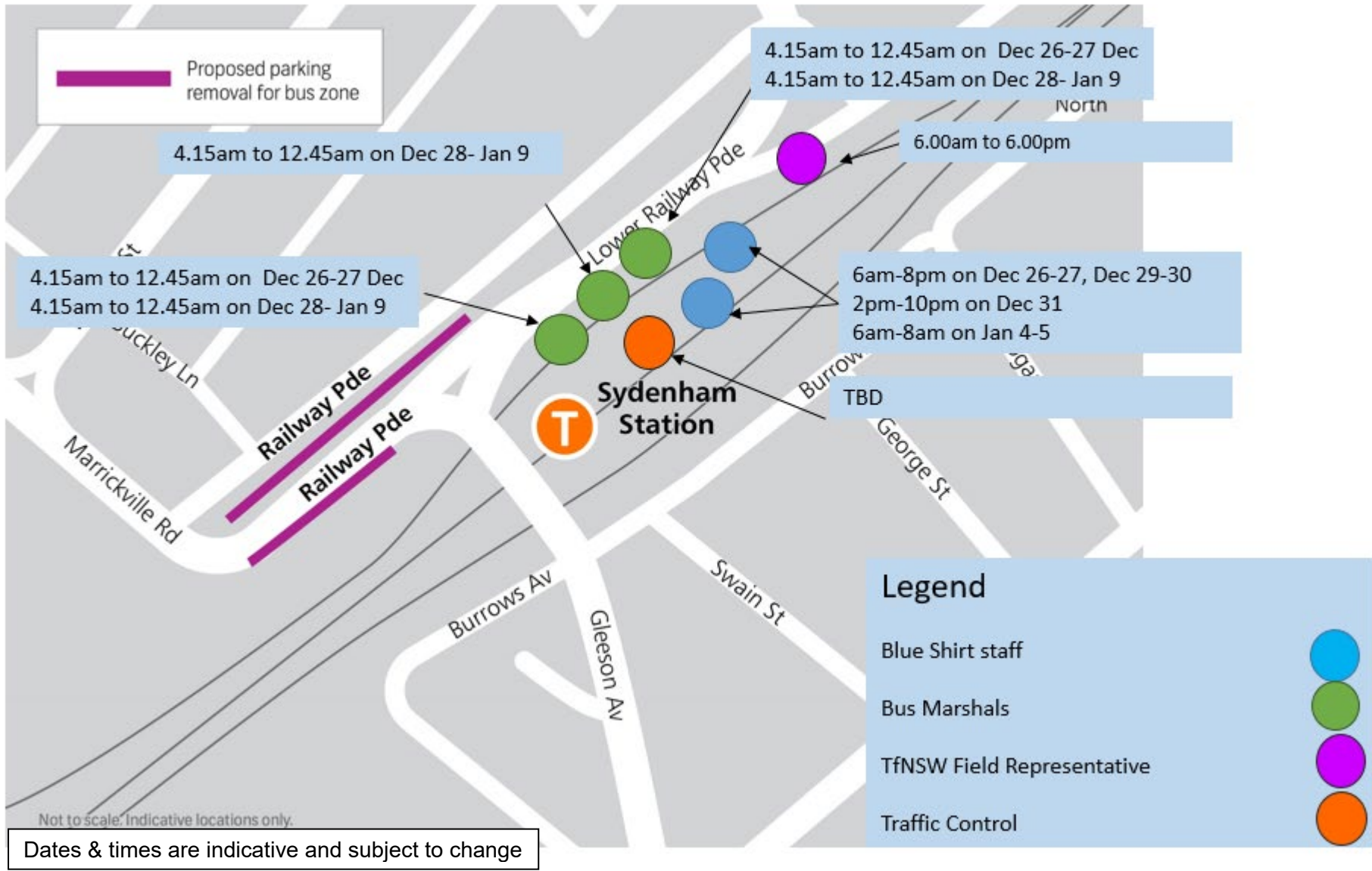
Dates & times are indicative and subject to change

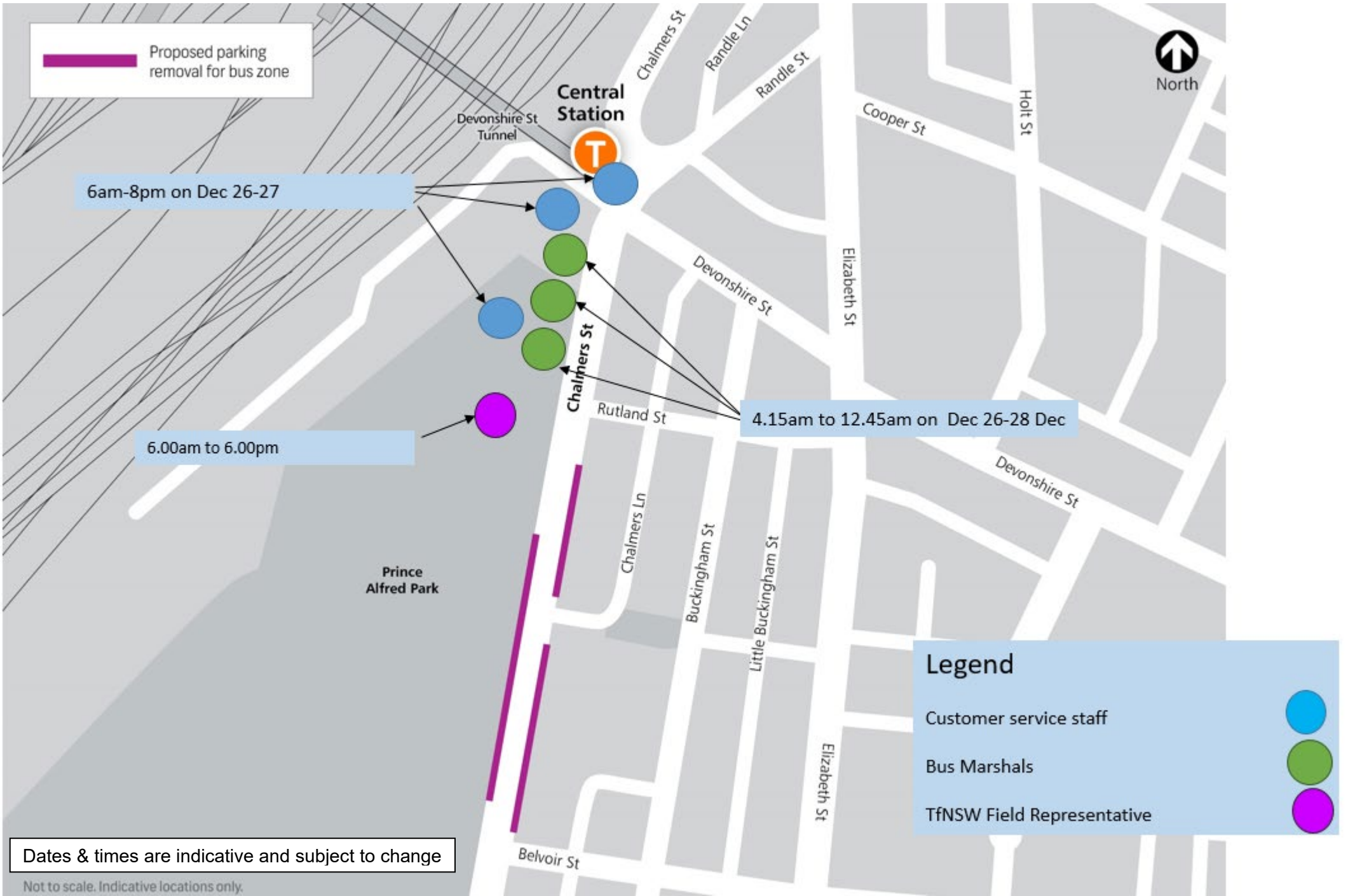






Dates & times are indicative and subject to change

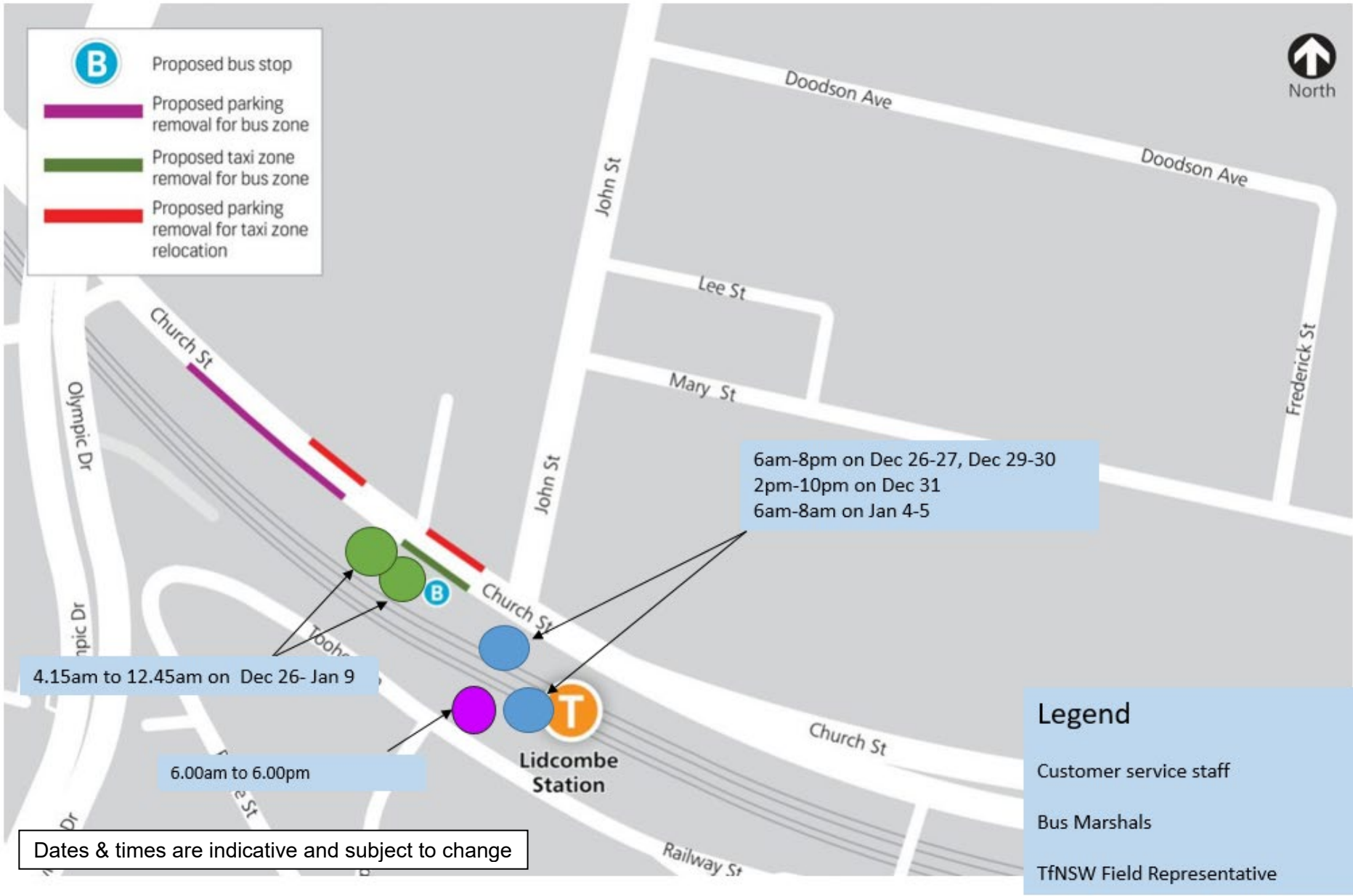
Legend

- Bus Marshals (green solid circle)
- Roaming TfNSW Field Representative (purple dotted circle)








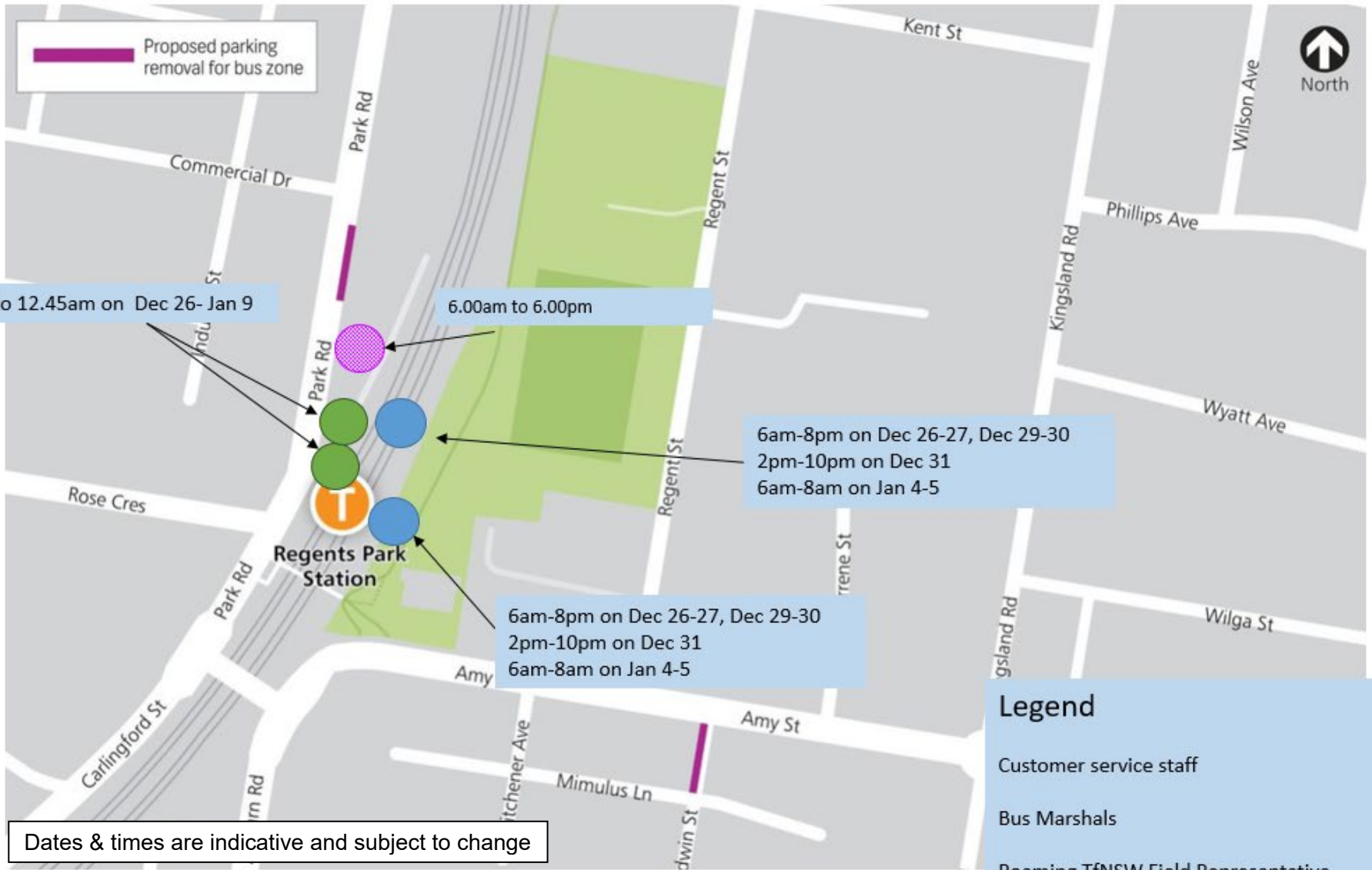
-  Proposed bus stop
-  Proposed parking removal for bus zone
-  Proposed taxi zone removal for bus zone
-  Proposed parking removal for taxi zone relocation



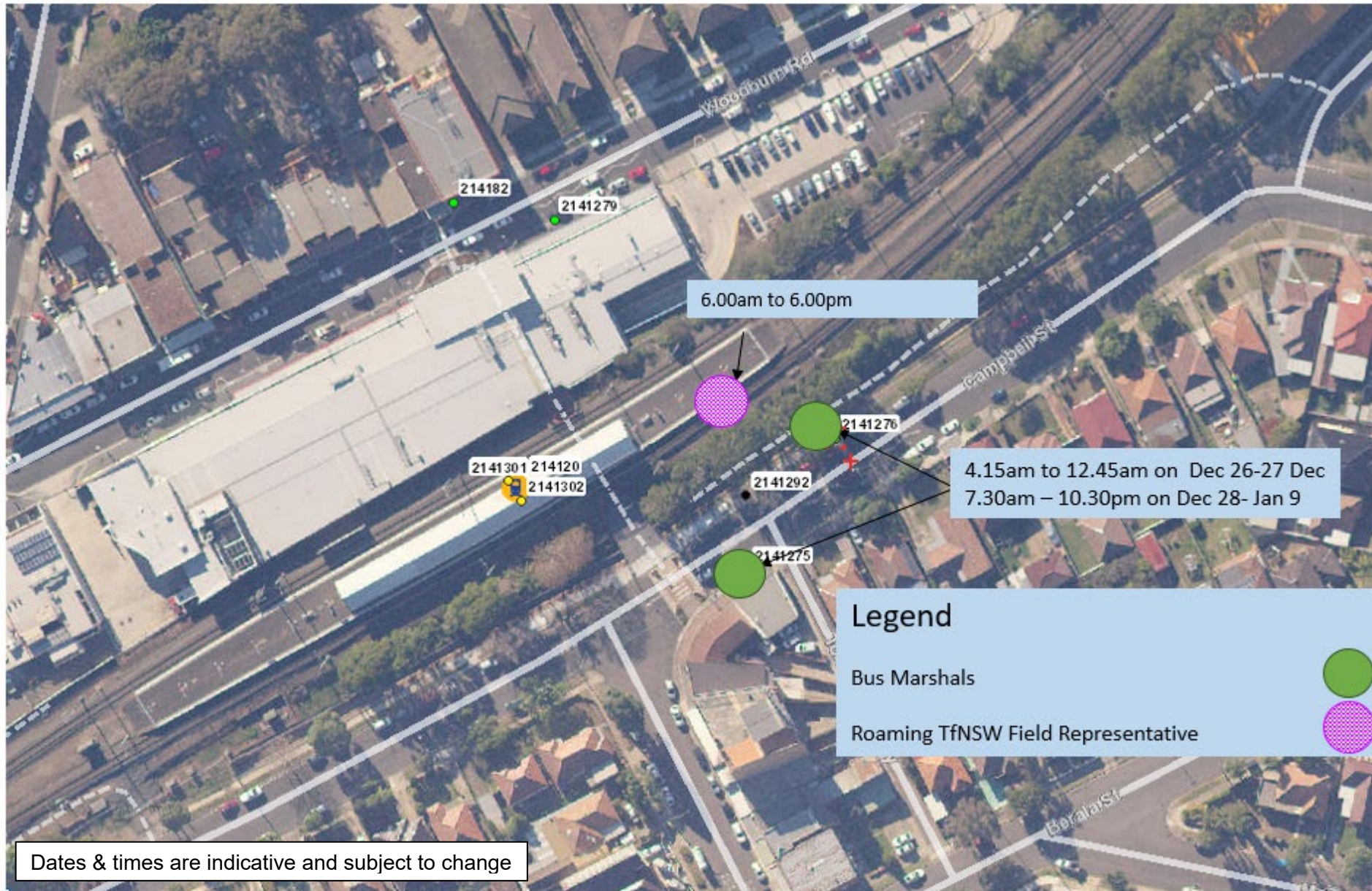
Dates & times are indicative and subject to change

Legend

-  Customer service staff
-  Bus Marshals
-  TfNSW Field Representative



Berala Station



Yagoona Station



Birrong Station



Dates & times are indicative and subject to change

Legend

- Bus Marshals 
- Roaming TfNSW Field Representative 

